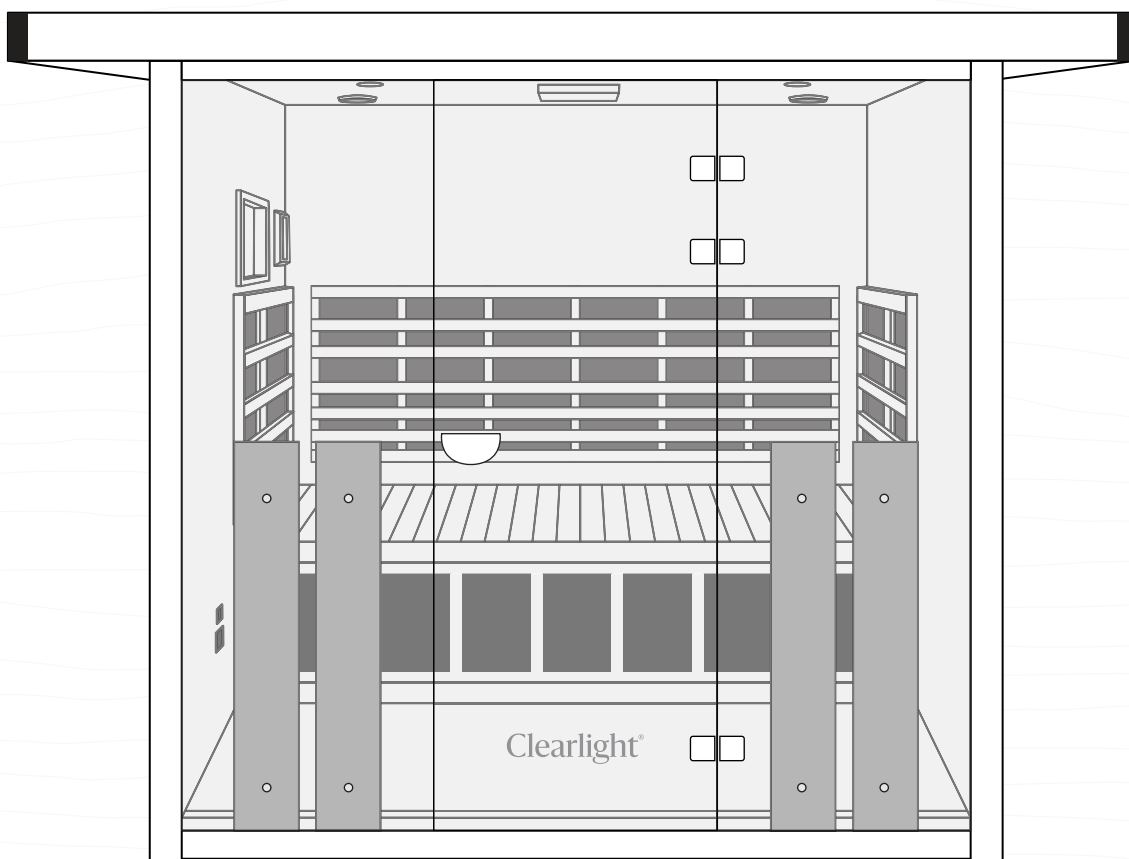


Sanctuary Outdoor Owner's Manual

Full Spectrum Sauna



Superior Quality and Service

Congratulations on your purchase of a Clearlight Infrared Sauna.

We are confident that you will enjoy the many benefits of your sauna for years to come.

Please read this manual before using your Sauna for the first time.

Please keep this manual for future reference.

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Welcome

Dear Customer,

Thank you for choosing a Clearlight® Sauna. We appreciate the trust you have placed in us and are honored to be part of your wellness journey.

Since 1997, Clearlight® has been committed to designing premium infrared saunas with exceptional craftsmanship, innovative technology, and outstanding customer service. Every sauna is built using high-quality materials and is engineered to provide years of reliable performance.

Our commitment to quality extends beyond our products. We proudly stand behind our residential infrared saunas with a Limited Lifetime Warranty and are dedicated to providing the support you need before, during, and after your purchase.

We hope you enjoy many years of relaxation and comfort with your new Clearlight® Sauna. If you have any questions, comments, or suggestions, our team is always here to help.

Thank you again for choosing Clearlight.

Sincerely,

Dr. Raleigh Duncan | CEO, Clearlight

drduncan@infraredsauna.com

800.798.1779 x 804 | International: +1.510.601.1775

Installation

Choosing a location

Your Clearlight® Sanctuary Outdoor Sauna is designed for outdoor use. Choose a level, well-drained location that can support the full weight of the sauna and its occupants.

If the sauna is installed in an area that is directly exposed to rain or snow, the included Outdoor Sauna Cover must be used to protect the sauna from the elements and maintain your warranty.

If the sauna is installed in a protected location, such as a gazebo, covered porch, garage, or beneath another permanent structure that shields it from direct exposure to the elements, the cover is not required.

The sauna is a self-contained, freestanding unit. Please contact your Infrared Sauna Specialist for information about building the unit inside an enclosed space.

Maintain a minimum of 4" (10 cm) clearance on all sides of the sauna to allow for air circulation, routing of the power cord, and service access.

The roof cap overhang extends approximately 9" (22.9 cm) beyond the front and sides of the sauna, and 8¼" (21.0 cm) beyond the rear. Be sure to allow adequate clearance at the installation location.

The roof cap is designed to drain water from the rear of the sauna. If the sauna is not installed on a level surface, water may collect on the roof and cause damage.

Choose a location within reach of the required dedicated electrical outlet. Refer to the Electrical Requirements section for your model's electrical specifications.

Required Installation Surface

The sauna must be installed on a firm, level, well-drained surface capable of supporting the full weight of the sauna and its occupants.

A wood deck is an ideal installation surface, as the gaps between the decking boards allow moisture to drain away. If installing the sauna on a concrete slab, ensure there is adequate drainage so water does not collect beneath the floor.

The floor is equipped with durable plastic support runners that provide additional support and help protect the underside of the sauna. The support runners are not intended to replace a firm, level installation surface.

Recommended Installation Surfaces Include:

- Wood deck with adequate drainage
- Concrete slab with proper drainage
- Other solid, level surfaces suitable for outdoor structures

Do Not Install The Sauna:

- Directly on grass, dirt, gravel, mulch, or other soft surfaces.
- In areas where water can collect beneath or around the sauna.
- On an uneven surface.

Soft or uneven surfaces may allow the sauna to settle, retain moisture beneath the floor, and compromise the integrity of the structure.

Before Assembly

Before assembling the sauna, verify that the floor panel is level from front to back and side to side using a carpenter's level. If necessary, place suitable non-compressible shims beneath the plastic support runners until the floor panel is level.



IMPORTANT: *Do not continue assembly until the floor panel is level. An unlevel floor panel can affect the alignment of the entire sauna.*

Roof Tie-Down System

Your sauna includes a Roof Tie-Down System that provides additional stability during high winds. The system includes roof anchors, heavy-duty J-bolts, and steel tie-down cables. Refer to the Roof Tie-Down System installation instructions later in this manual.

Recommended Tools and Supplies

The following tools and supplies are not included but are recommended to help make assembly easier:

- Level
- Shims (for leveling the floor panel if needed)
- Step ladder
- Phillips screwdriver
- Pliers
- Soft blanket, moving blanket, or cardboard (to protect panels during assembly)
- Canned air or a soft brush (to remove dust from shipping and installation)

Note: A power drill with an adjustable clutch may be used for assembly. Do not use an impact driver, as it may overtighten fasteners or damage the sauna.

Electrical Requirements

Before assembling or connecting your Clearlight sauna, verify that your home's electrical system meets the electrical requirements for your specific sauna model. Operating the sauna with an incorrect electrical supply may result in improper operation, damage to the sauna, or create a safety hazard.



IMPORTANT:

- *Operate the sauna only using the electrical supply specified for your sauna model.*
- *Connect the sauna only to a properly grounded electrical outlet or dedicated electrical circuit that meets the requirements for your sauna model.*
- *Do **not** use extension cords, power strips, surge protectors, or adapters.*
- *Electrical requirements vary by model and country. Refer to the specifications provided with your sauna.*
- *If you are unsure whether your home's electrical system meets these requirements, consult a qualified electrician before installation.*

01

OUTDOOR 2

Packaging - - - - - 08

Assembly Instructions - - - - - 10

Packaging

Before beginning assembly, verify that all boxes listed below have been received.

Contents of Boxes

Box 1 of 9

- Ceiling Panel
- Floor Panel

Box 2 of 9

- Left Side Wall Panel
- Right Side Wall Panel

Box 3 of 9

- Back Wall Panel
- Bench Seat
- Under-Bench Support

Box 4 of 9

- Glass Door
- Glass Side Panels

Box 5 of 9

- Front Full Spectrum Heaters (2)

Box 6 of 9

- Exterior Corner Trim (4)
- Roof Cap Trim Pieces (3)
- Weather Stripping

Box 7 of 9

- Exterior Wall Panels (3)

Box 8 of 9

- Hardware Box
- Roof Tie-Down System

Box 9 of 9

- Roof Cap

Hardware Box Contents

M5 × 100 mm
Roof Screw



4x

M3 × 40 mm
Screw



4x

M3 × 19 mm
Screw



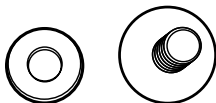
4x

M3 × 12 mm
Screw



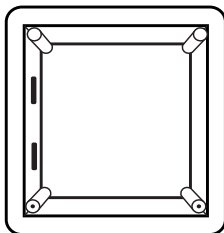
12x

Front Heater Mounting
Screw Set

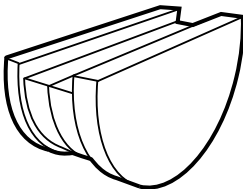


2x

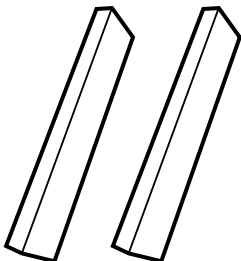
White Cable
Cover Box



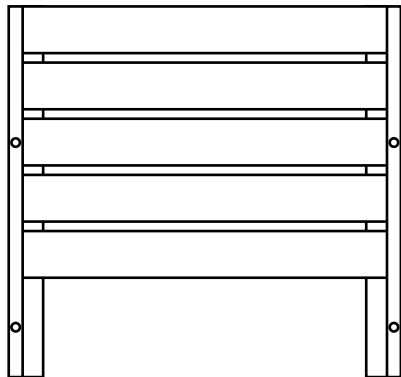
Door Handle



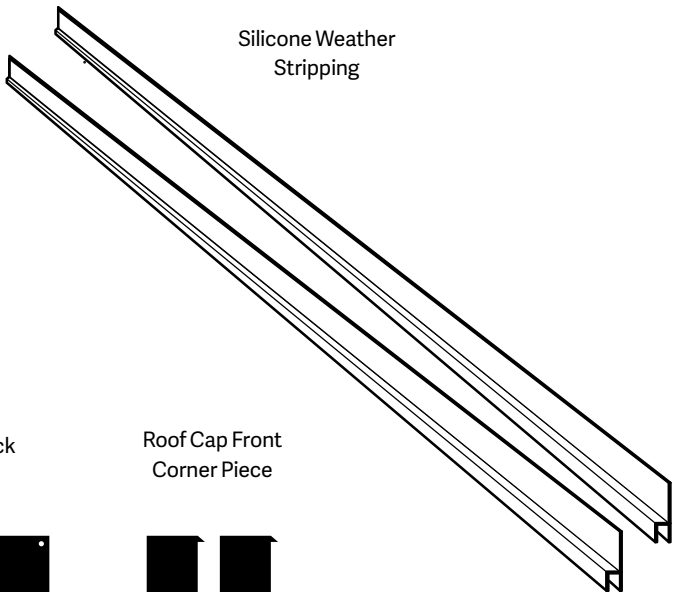
Wood Pieces



Power Supply
Guard



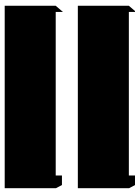
Silicone Weather
Stripping



Roof Cap Back
L-bracket



Roof Cap Front
Corner Piece



Assembly Instructions

Assembly of the sauna requires two adults. Please read all instructions thoroughly before beginning assembly and refer to them throughout the installation process to ensure proper assembly.

If you encounter any problems or have questions during assembly, please contact our Customer Service department at: **1-800-798-1779** or **+1-510-601-1775 option 3**.

Glass Handling

Glass panels are heavy and should be handled with care. Two people are recommended when lifting and installing glass panels.

Do not release a glass panel until it has been fully secured. Dropping or improperly handling glass panels may result in personal injury or damage to the sauna.

Place a blanket or other soft material on the floor to rest the glass on while preparing for installation.

1 ASSEMBLY ORDER

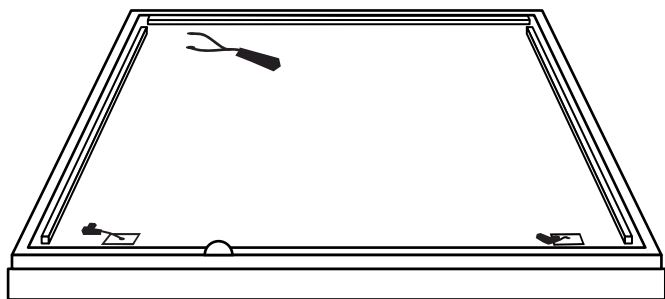
Before beginning assembly, verify that the sauna is being installed in its final location on a level surface and that all boxes have been unpacked.

Assemble the sauna in the following order:

- | | |
|--------------------------|-------------------------|
| 1. Floor Panel | 6. Bench |
| 2. Back Wall Panel | 7. Ceiling Panel |
| 3. Left Side Wall Panel | 8. Exterior Wall Panels |
| 4. Right Side Wall Panel | 9. Front Glass and Door |
| 5. Under-Bench Support | 10. Roof Cap |

2 PLACING FLOOR PANEL

1. Place the floor panel on the installation surface. Position the front of the floor panel where you want the sauna door to be located. The floor receptacles indicate the front of the sauna.
2. The underside of the floor panel is equipped with durable plastic support runners. These provide added support but do not replace a firm, level installation surface. Do not place the floor panel directly on grass, dirt, gravel, mulch, or other soft surfaces.



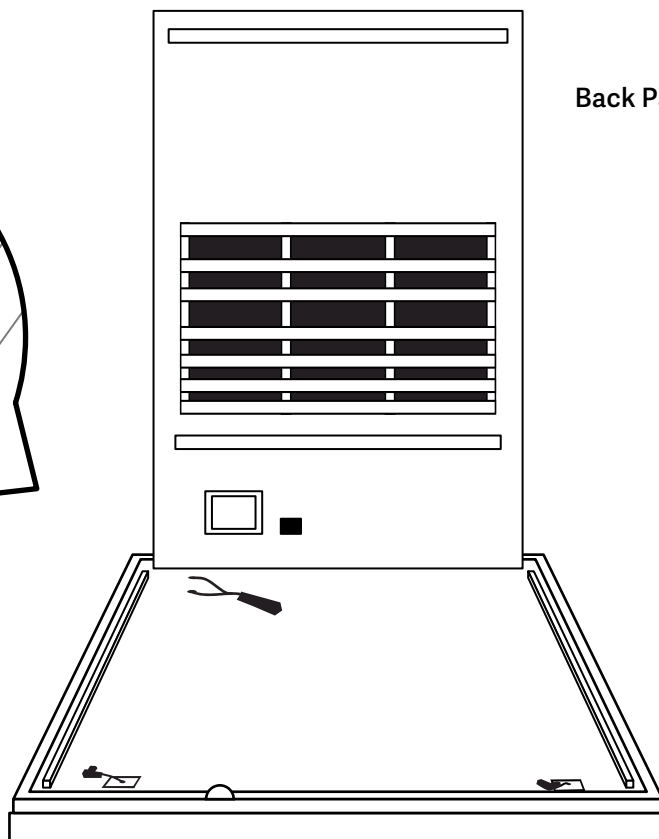
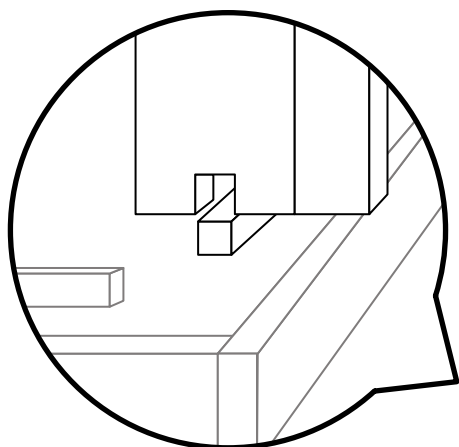
IMPORTANT: Before continuing, verify that the floor panel is level from front to back and side to side using a carpenter's level. If necessary, place suitable non-compressible shims beneath the plastic support runners until the floor panel is level.

Do not continue assembly until the floor panel is level. An unlevel floor panel can affect the alignment of the entire sauna.

3

CONNECTING THE BACK PANEL TO THE FLOOR PANEL

Align the bottom of the back panel with the floor panel track and lower the panel into position. Make sure the panel is fully seated on the track.



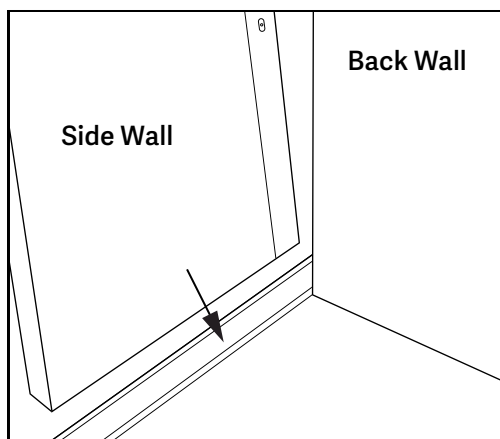
Back Panel Installed

4

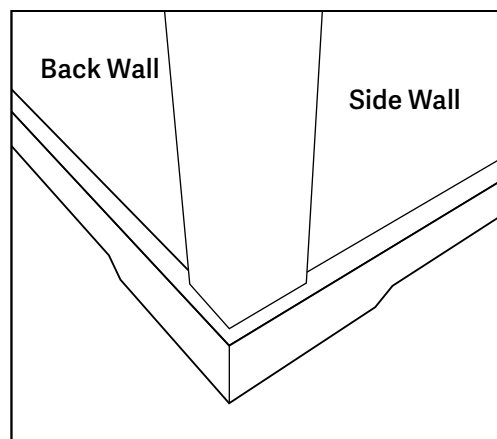
CONNECTING THE SIDE WALL PANELS

The side wall panels connect to the back wall using the pre-installed brackets. Each panel has two brackets, one side with "+" brackets and the other with "-" brackets.

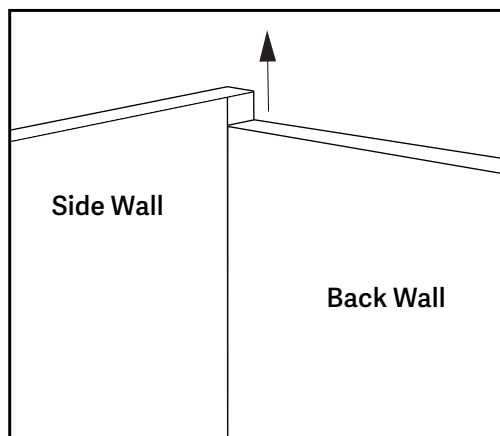
Follow these steps to assemble the side walls:



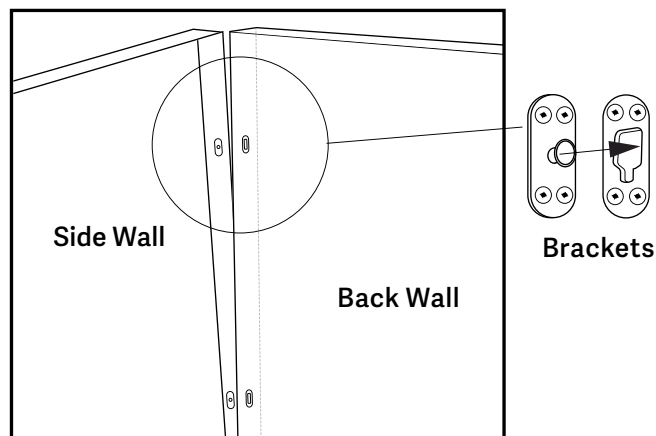
- 1. Position the Left Side Wall:** Place the left side wall into the left slot in the floor frame.

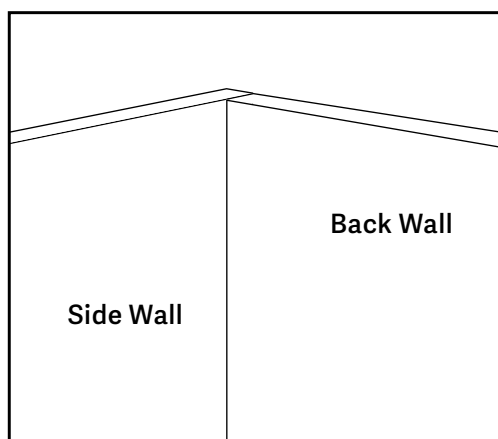


- 2. Align the Panels:** Slide the side wall back against the back wall until both panels are flush and equal in height.



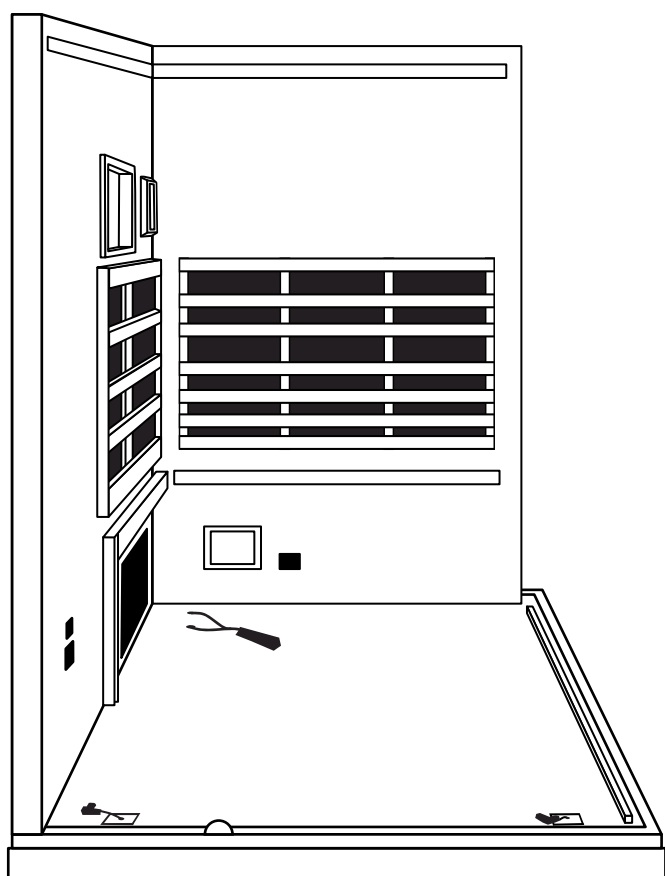
- 3. Lock the Panels Together:** Lift the side wall approximately 4" (10 cm) higher than the back wall, then rock both panels slightly back toward you and push them together to engage the locking pins.



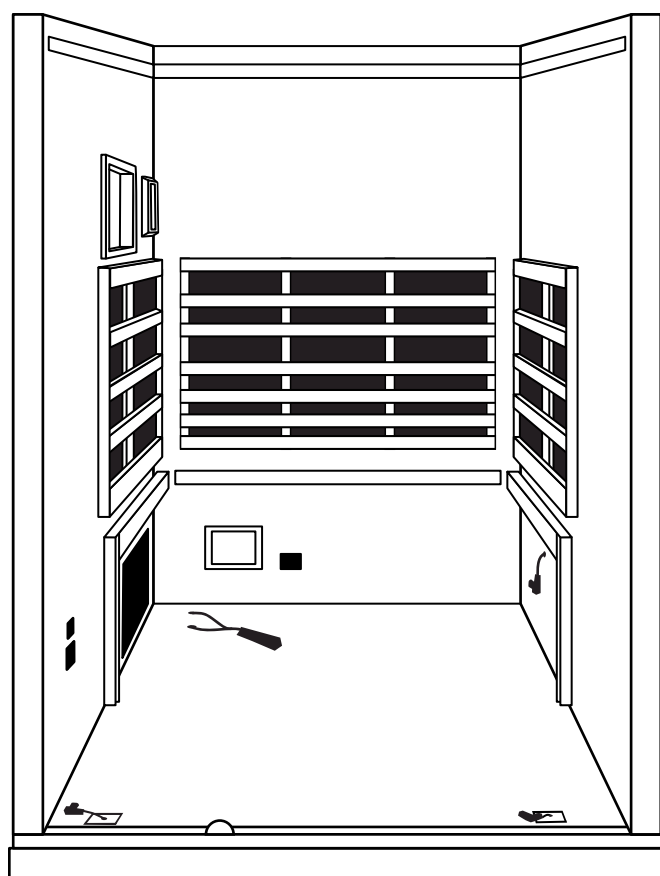


4. Check Alignment: Ensure both panels are equal in height and that there are no visible gaps between them. If misaligned, separate the panels and reattach.

5. Repeat for Right Side Wall: Follow the same steps for the right side wall panel.



Left Side Wall Installed



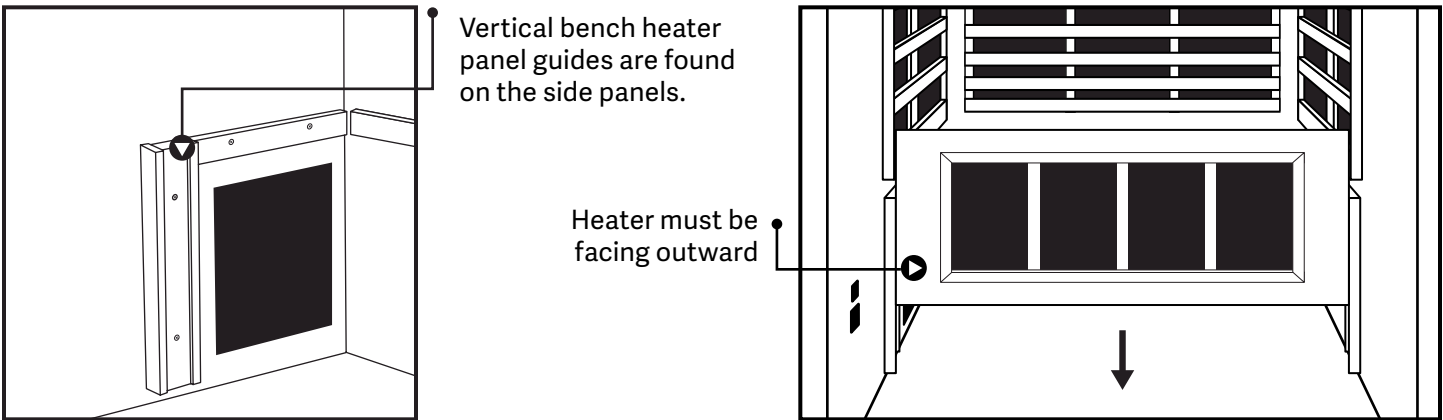
Right Side Wall Installed

5

INSTALLING THE UNDER-BENCH SUPPORT PANEL

Install the under-bench support by aligning both sides with the vertical guides on the left and right side wall panels.

1. Carefully slide the under-bench support down the guides. Be careful not to scratch the side wall panels during installation.
2. Continue sliding the under-bench support down until it rests securely on the floor panel.



IMPORTANT: Before lowering the under-bench support into place, make sure all wires are clear and will not be pinched.

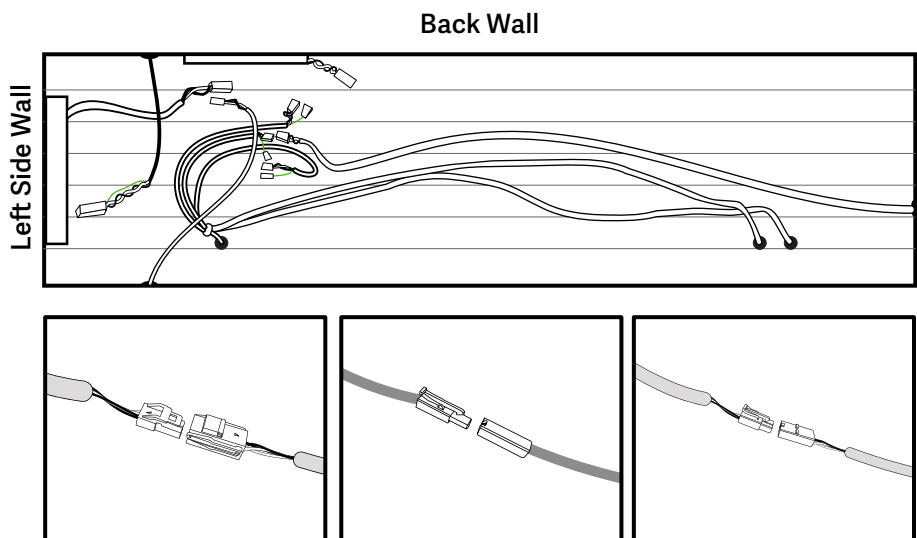
6

CONNECTING THE UNDER-BENCH HEATER WIRING

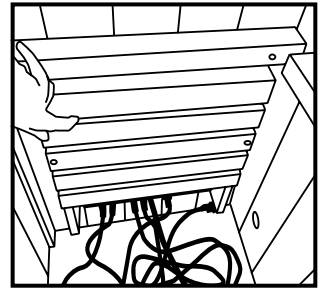


SAFETY NOTE: Ensure the sauna is unplugged before connecting any wiring.

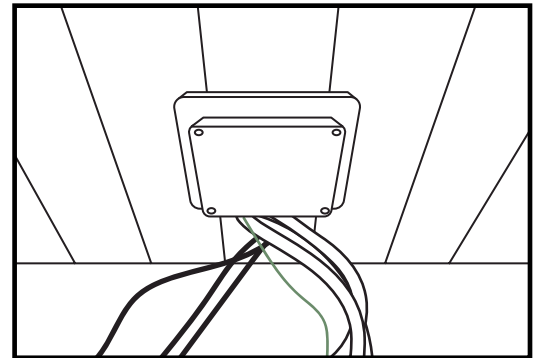
1. Locate the power supply on the left side wall.
2. Identify the cables coming from the back wall, floor panel, right side wall, and under-bench support.
3. Connect each cable to its matching connector on the power supply or the white cable box located on the back wall, as shown. Match the corresponding labels or wire colors, if applicable. Push each connection together until you hear or feel a click.



4. If any connectors are not immediately visible, they may be tucked inside the wall or floor. Gently pull the wiring to locate and connect all cables.
5. Verify that all wiring connections to both the power supply and the white cable box are complete before continuing.
6. Locate the wood power supply guard. Place the guard over the power supply and secure it using the supplied M3 × 40 mm screws.
7. Place all connected cables inside the white cable cover to help protect them from possible water exposure. Secure the cable cover to the back wall using the supplied M3 × 19 mm screws.

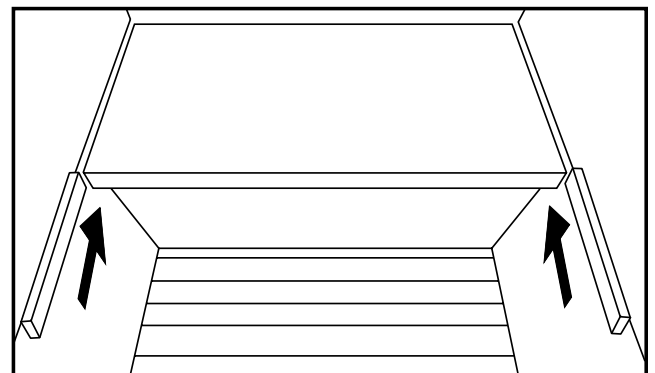
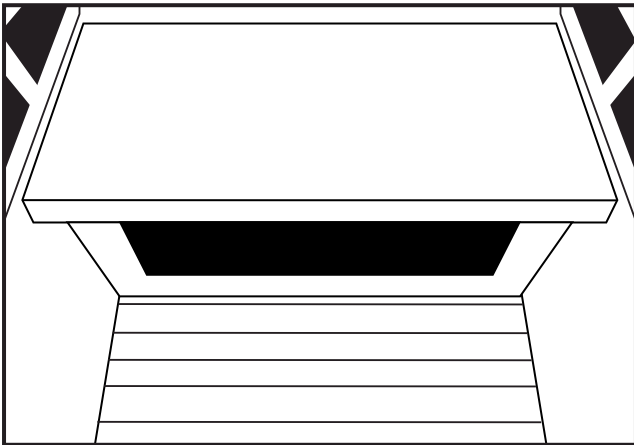


TIP: Match each connector to its corresponding connector. Do not force any connections, and avoid bending or pinching the wiring.



7 INSTALLING THE BENCH SEAT

The bench seat is reversible. One side is ergonomic and the other is flat. The bench seat can be reversed after the sauna installation is complete.

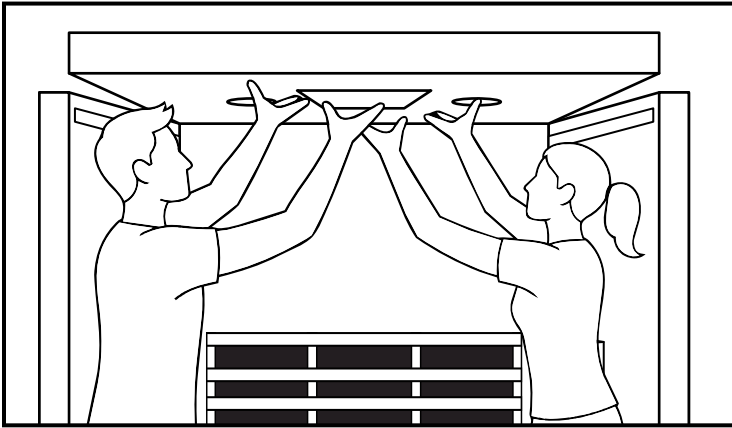


1. Slide the bench seat onto the horizontal bench guides on the side wall panels. Be careful not to scratch the adjacent panels.
2. Slide the bench seat all the way back until it touches the back wall and is positioned beneath the heater guard.
3. Install the included wood pieces on each side of the bench seat to prevent it from sliding from side to side.

8

INSTALLING THE CEILING PANEL

1. Ensure all wiring is pushed upward and positioned outside the top of the sauna walls.
2. With two people, carefully lift the ceiling panel and lower it onto the assembled wall panels.
3. Make sure the wiring is not pinched while positioning the ceiling panel.
4. Once all four corners are aligned, gently press down on each outside corner until the ceiling panel is fully seated.

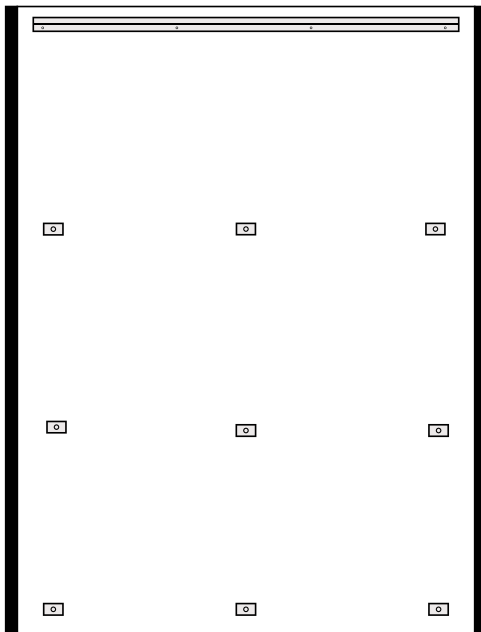


9

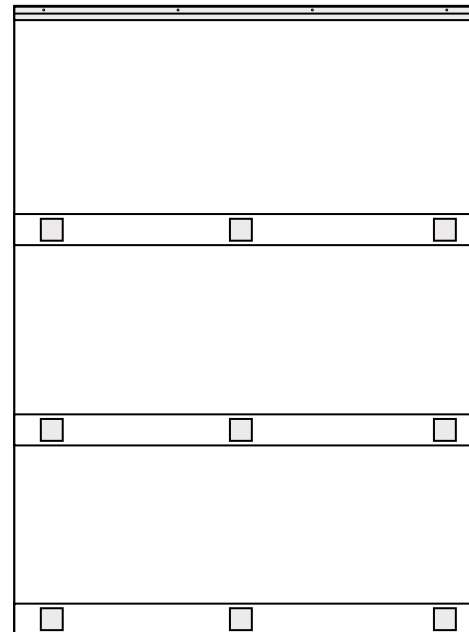
INSTALLING THE EXTERIOR WALL PANELS

The outside of the sauna is equipped with an Interlocking Rail along the top of each wall and Mounting Magnets spaced down the wall.

The inside of each exterior wall panel has a matching Interlocking Rail along the top and Metal Mounting Plates that align with the Mounting Magnets.



Outside of Interior Wall Panel



Inside of Exterior Wall Panel

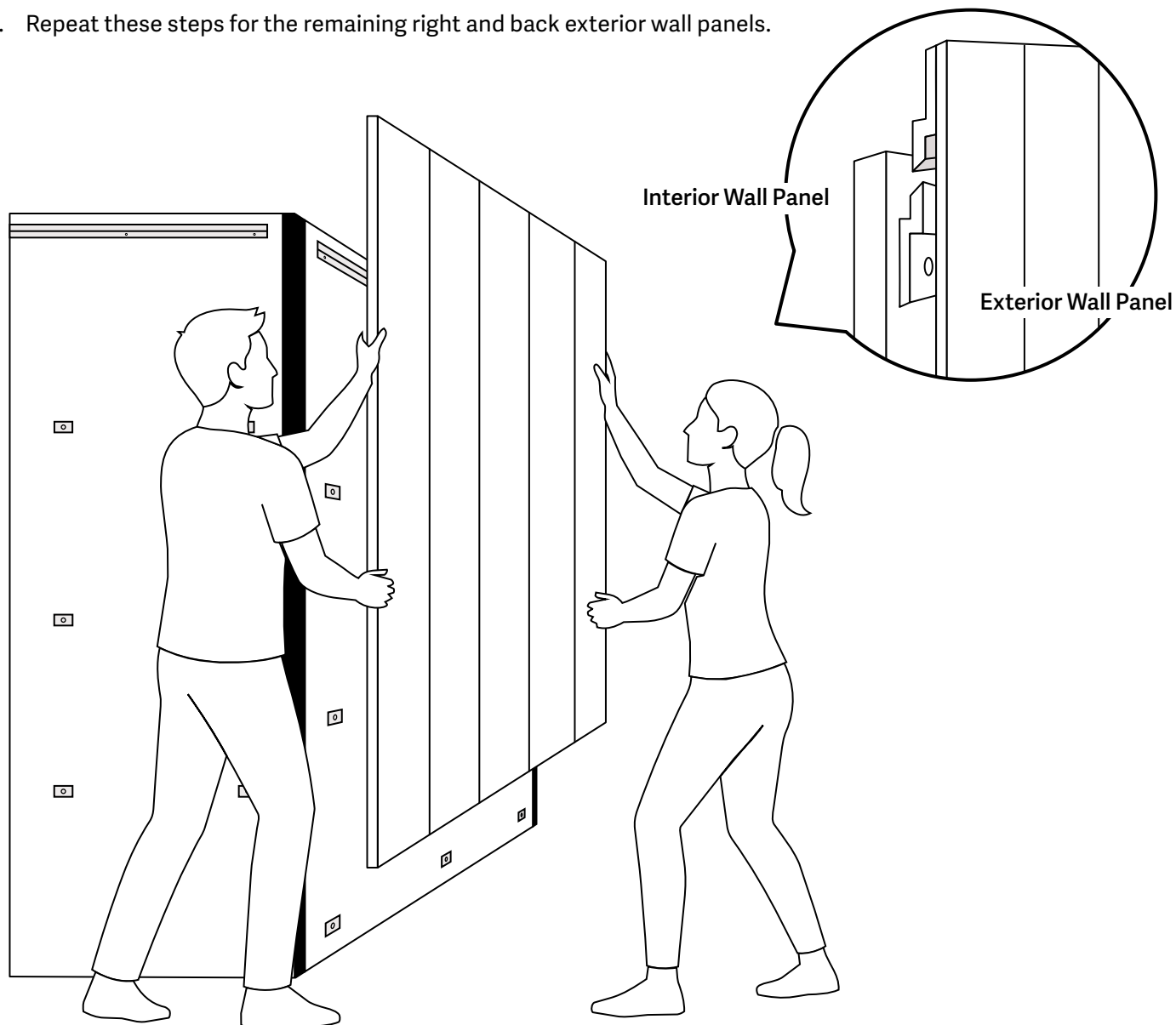
Install the exterior wall panels in the following order:

A. Left Side Exterior Wall Panel

1. Lift the left side exterior wall panel and align the Interlocking Rail on the panel with the matching Interlocking Rail on the sauna.
2. Lower the panel until the Interlocking Rails are fully engaged.
3. Press the panel firmly against the sauna until the Mounting Magnets engage the Metal Mounting Plates.

B. Remaining Exterior Wall Panels

1. Repeat these steps for the remaining right and back exterior wall panels.



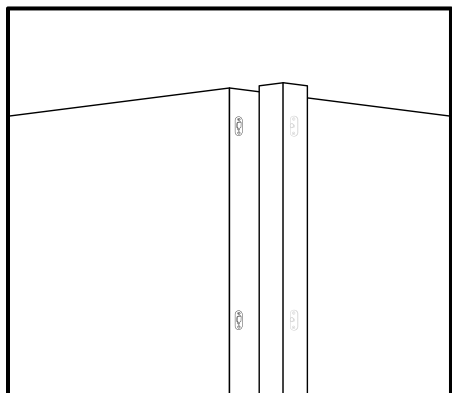
10 INSTALLING THE EXTERIOR CORNER TRIM

Each exterior corner trim piece attaches to the side walls using two pre-installed locking brackets that engage with the matching locking brackets on the side walls.

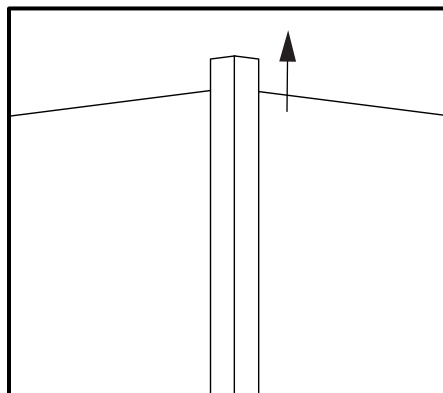
Install the exterior corner trim in the following order:

A. Corner Trim

1. Orient the corner trim so the two locking brackets are positioned toward the top.



2. Hold the corner trim approximately 4" (10 cm) above the side wall with the trim flush against the corner of the sauna.

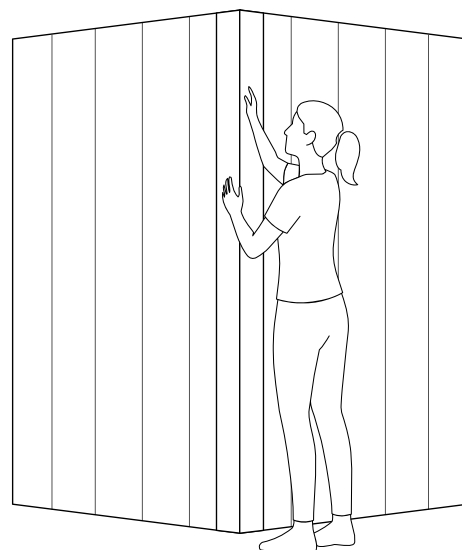
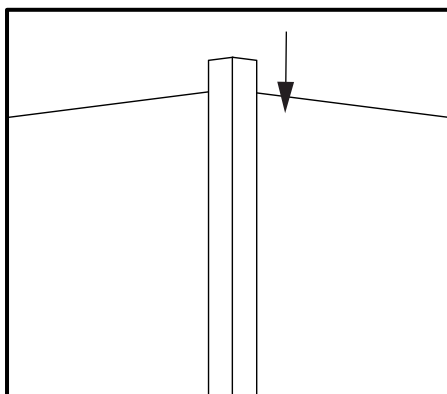
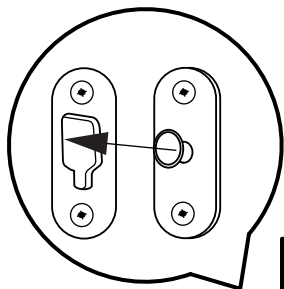


3. Align the locking brackets on the corner trim with the matching locking brackets on the side wall.
4. Lower the corner trim until both locking brackets engage.

5. Verify that the corner trim is fully seated with no visible gaps between the trim and the adjoining panels.

B. Remaining Corner Trim

1. Repeat these steps for the remaining corner trim pieces.



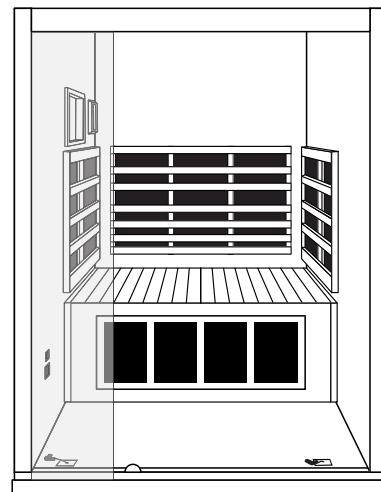
Two people are recommended to complete this step. If a third person is available, they can help hold the installed glass panel in place for added security while the remaining glass and door assembly is installed.

Glass panels are heavy and should be handled with care. Make sure each glass panel is properly seated before releasing it.

Place a blanket or other soft material on the floor to protect the glass while preparing for installation.

Installing the Left Side Glass Panel:

1. Two people should carry the left side glass panel into position.
2. Set the bottom corner of the glass panel into the floor track, then lower the panel into position and slide it into the left side wall.
3. Have one person hold the glass panel securely in place while the second person carefully lifts the left side of the ceiling panel.
4. Ensure the top of the glass panel is properly aligned with the ceiling channel.
5. Carefully lower the ceiling panel onto the glass.

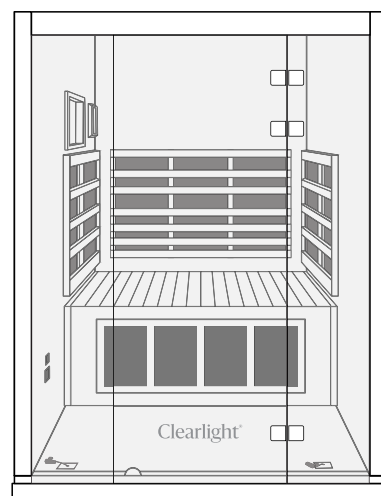


Left Side Glass Panel Installed

Installing the Right Side Glass Panel and Door:

The right side glass panel and door are pre-assembled. Two people are recommended for safe handling. **If a third person is available, they can hold the installed left glass panel in place for added security while the right side glass panel and door are installed.**

1. Two people should carry the glass and door assembly into position.
2. Set the bottom corner of the glass panel into the floor track, then lower the assembly into position and slide the glass panel into the right side wall.
3. Have one person hold the glass and door assembly securely in place while the second person carefully lifts the right side of the ceiling panel.
4. Ensure the top of the right glass panel is properly aligned with the ceiling channel.
5. Carefully lower the ceiling panel onto the glass.
6. Verify that both glass panels are properly seated in the floor track, side walls, and ceiling channel before continuing.

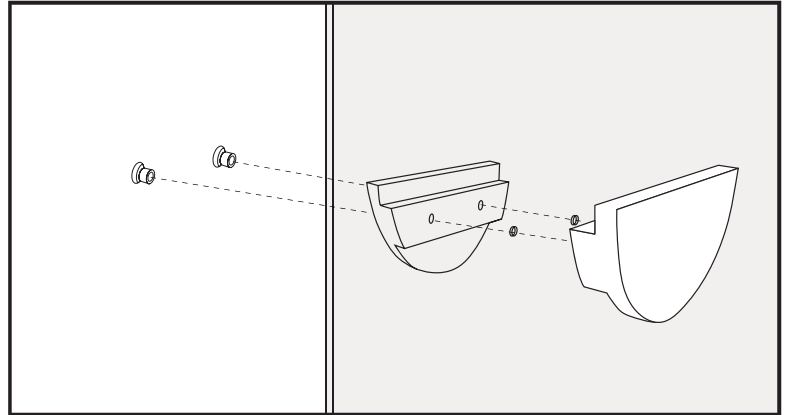


Right Side Glass Panel and Door Installed

12 INSTALLING DOOR HANDLE

The door handle comes pre-assembled and must be disassembled before installation.

1. Remove the screws from the door handle.
2. Align the door handle with the holes in the glass door.
3. Insert the enclosed screws through the holes and tighten securely.
4. Do not overtighten the screws.
5. Place the wooden screw covers over the screws.



TIP: When the sauna door is closed, the door handle can also be used as a holder for a tablet or smartphone.

NOTE: Periodically check that the door handle screws remain tight. Normal use may cause the screws to loosen over time.

13 INSTALLING THE SILICONE WEATHER STRIPPING

Two pieces of silicone weather stripping are included: one for the left side glass panel and one for the glass door.

IMPORTANT: The silicone weather stripping is packaged in a long, cardboard-wrapped strip and is often mistaken for packing material. Do not discard it.

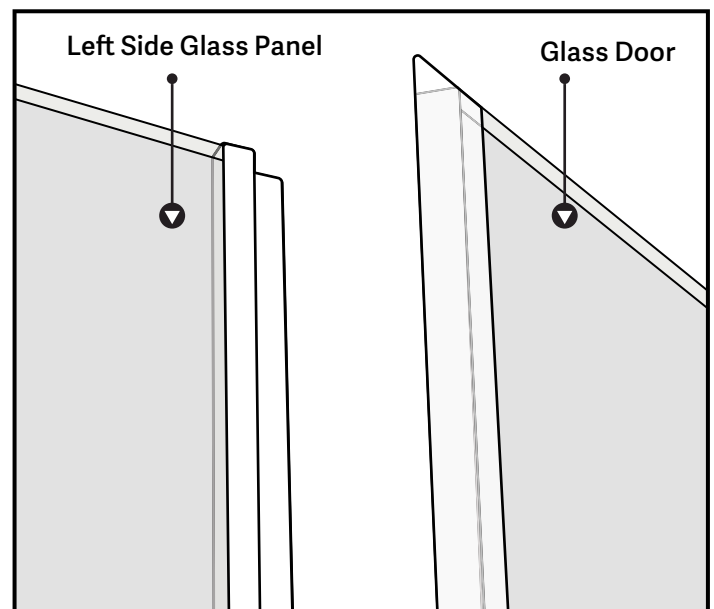
Left Side Glass Panel

1. Begin at the top edge of the left side glass panel.
2. Align the silicone weather stripping with the edge of the glass.
3. Press the weather stripping firmly onto the glass.
4. Continue working downward, applying even pressure to ensure a secure fit.

Glass Door

Repeat these steps on the edge of the glass door.

When the door is closed, the silicone flanges on the two pieces of weather stripping meet to create a complete seal.

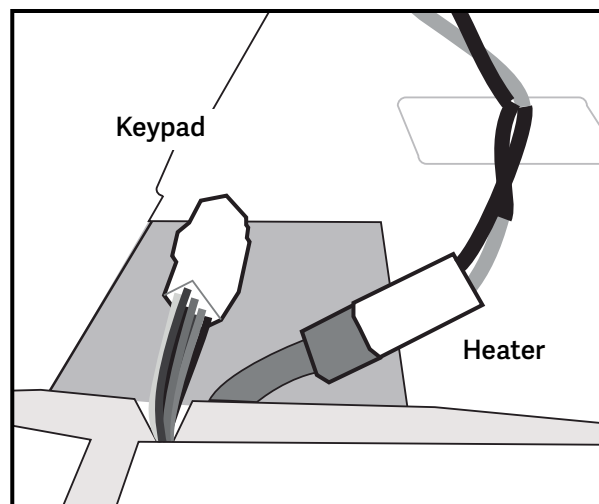


14 CONNECTING THE WIRES IN THE CEILING PANEL



IMPORTANT: A step ladder is recommended for this step.

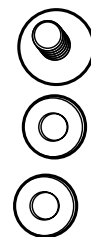
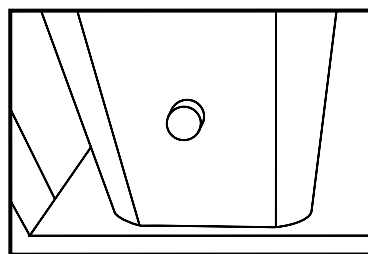
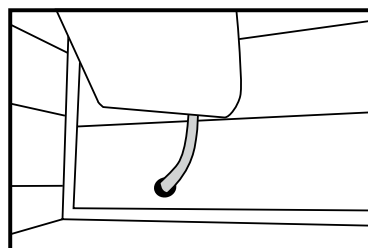
1. Open the access doors in the ceiling panel.
2. Pull the wiring from the top of the wall panels through the ceiling openings.
3. Connect each connector to its matching connector in the ceiling. Push each connector together until it clicks into place.
4. Make sure all wiring is connected.
5. Carefully tuck the wiring back into the ceiling cavity and close the access doors.

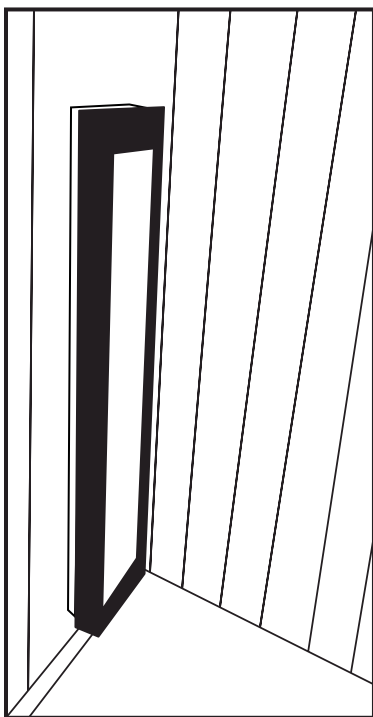


NOTE: Some connectors may have different wire color combinations. For example, a solid black wire may connect to a black-and-white wire. Always match the connectors, not the individual wire colors.

15 INSTALLING THE FULL SPECTRUM FRONT HEATERS

1. Locate the two Full Spectrum front heaters. One heater is installed on each side of the door.
2. Position the left heater and connect the wiring from the bottom of the heater to the connector coming from the floor.
3. Tuck the wiring neatly into the bottom of the heater cavity, making sure it will not be pinched during installation.
4. Align the mounting holes in the heater with the holes in the front glass panel.
5. Place one washer on each side of the glass before inserting the screws.
6. Install the screws and tighten them until the heater is secure. Do not overtighten.
7. Repeat these steps for the right-side heater.





Front Heater Installed



IMPORTANT: Before installing the roof cap, plug the sauna into the appropriate electrical outlet and verify that all heaters, lights, controls, and other electrical components are operating correctly. If any component is not functioning properly, unplug the sauna and verify that all wiring connections are fully seated before proceeding. Once testing is complete, unplug the sauna before installing the roof cap.

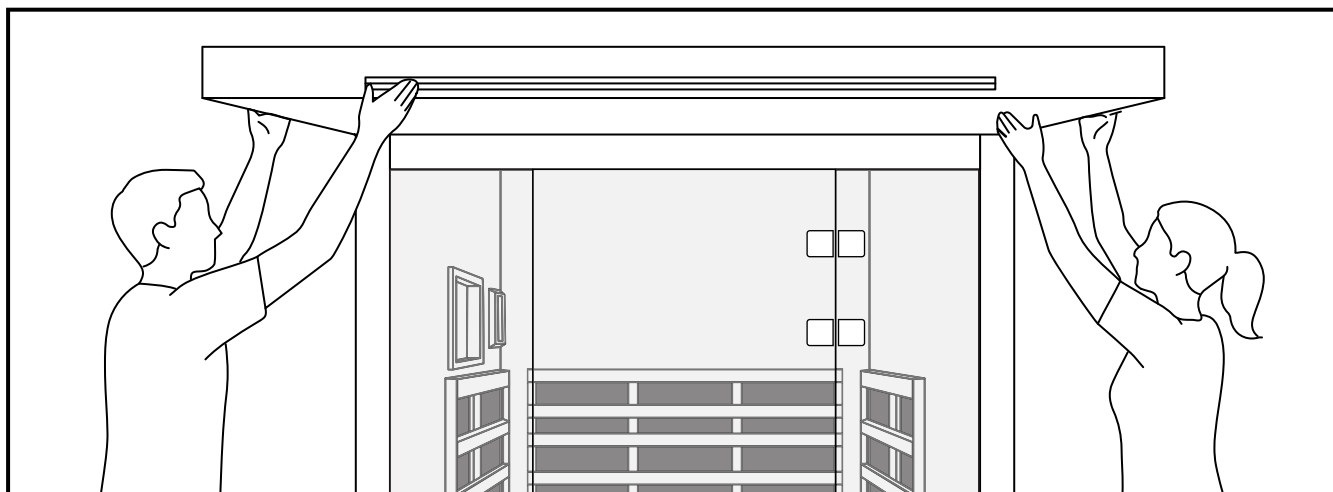
WARNING: Infrared Heaters

The infrared heaters in this sauna operate at elevated temperatures and present a burn hazard. The Full Spectrum front heaters are equipped with protective flocked covers designed to reduce the risk of incidental contact during normal operation. These covers do not eliminate the risk of burns.

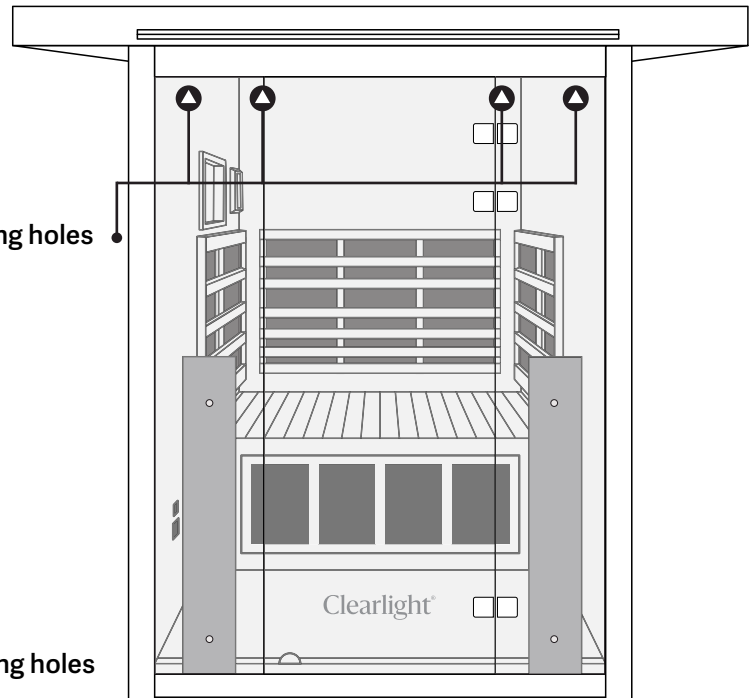
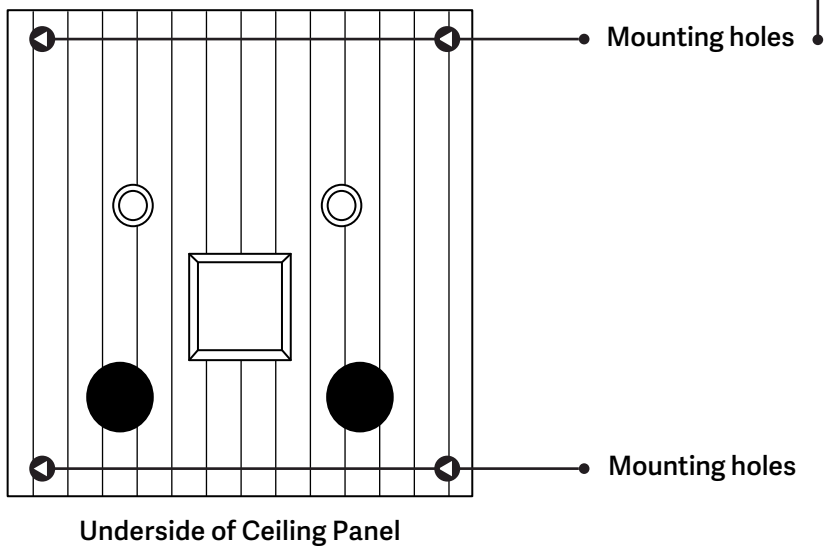
Do not touch the heaters while the sauna is operating. Allow the heaters to cool completely before cleaning or servicing.

16 INSTALLING THE ROOF CAP

1. With two or more people, carefully lift the roof cap onto the sauna. Position the roof cap with the DriftwoodTec™ side facing down and the solid black side facing up. Make sure the roof cap is fully seated and evenly aligned.



2. From inside the sauna, locate the four mounting holes in the ceiling corners and use the supplied M5 × 100 mm Roof Screw to secure the roof cap to the ceiling panel.

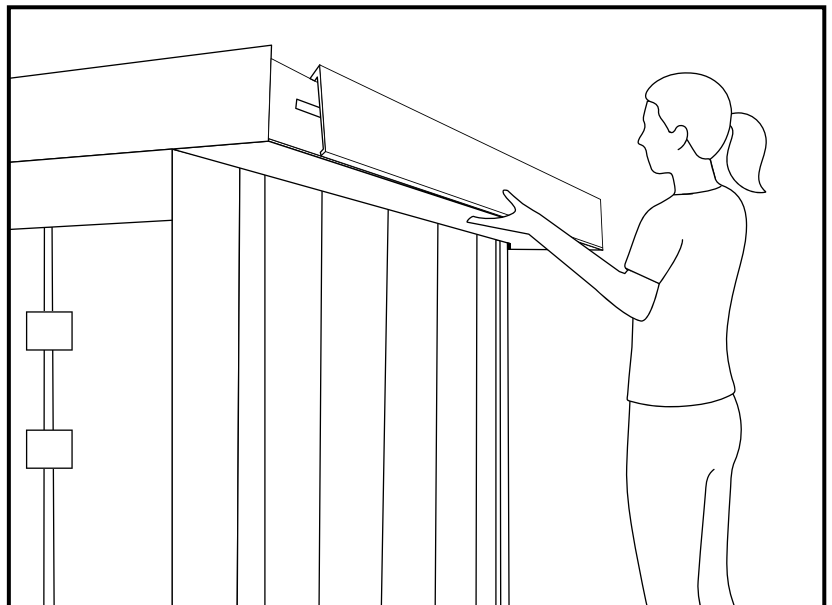


IMPORTANT: Do not overtighten the roof screws.

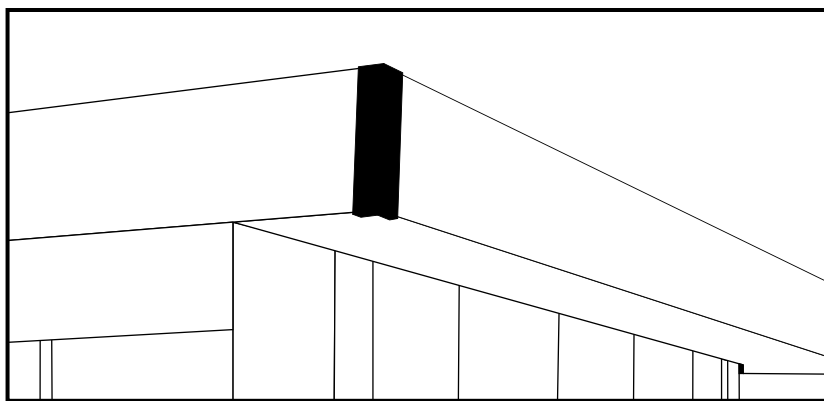
17 INSTALLING THE ROOF CAP TRIM

The roof cap trim includes one front trim piece and two side trim pieces. There is no rear trim piece. The rear of the roof is designed to allow water to drain off the sauna.

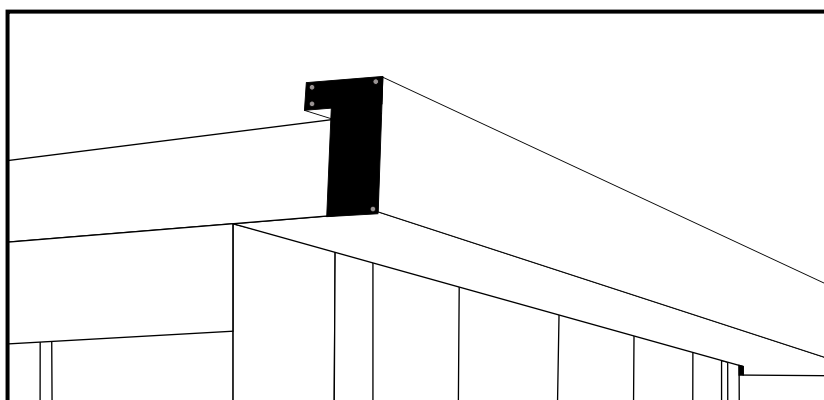
1. Install the front roof cap trim by aligning the Interlocking Rail on the trim with the matching rail on the roof cap. Slide the trim into place until it is fully seated.
2. Repeat Step 1 for the left and right roof cap trim pieces.



3. Install the two Roof Cap Front Corner Pieces on the front corners of the roof cap using the supplied M3 x 12 mm screws.



4. Install the two Roof Cap Back L-Brackets on the rear corners of the roof cap using the supplied M3 x 12 mm screws.



Verify that all trim pieces and brackets are securely fastened.

18 INSTALLING THE OUTDOOR SAUNA COVER

The included outdoor sauna cover helps protect your sauna from direct exposure to the elements. Install the cover if the sauna will be exposed to direct rain or snow. Use of the cover in these conditions is required to maintain your warranty.

1. Drape the cover over the sauna and adjust it so it fits evenly on all sides. Position the zippered section at the front of the sauna.
2. Open the front zipper to access the sauna.
3. While the zipper is open, roll the front of the cover to each side and secure it using the tie-backs.
4. Install the included ground stakes to help secure the cover in windy conditions.

Cleaning: Periodically rinse the cover with clean water to remove dirt and debris. For deeper cleaning, wash it with mild soap and cold to lukewarm water (not exceeding 100°F / 38°C), then allow it to air dry completely.



NOTE: If the sauna is installed in a protected location, such as a gazebo, covered porch, garage, or beneath another permanent structure that shields it from direct exposure to the elements, the cover is not required.

19 LOCATING AND PLUGGING IN POWER CORD

1. The power cord exits the back wall of the sauna at the left rear corner, approximately 3.5" (9 cm) above the floor.
2. Plug the power cord directly into the required dedicated, properly grounded outlet.



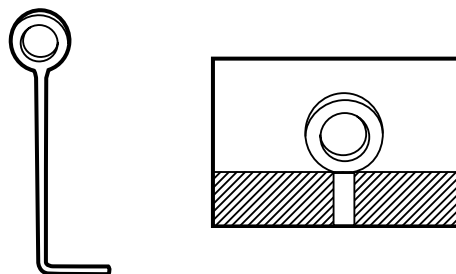
IMPORTANT ELECTRICAL SAFETY:

- Do not use an extension cord, power strip, surge protector, or plug adapter.
- Always plug the sauna directly into a dedicated, properly grounded outlet that matches the voltage and amperage listed on the sauna's rating label.
- Do not connect the sauna to a circuit that does not meet these requirements. Improper electrical connections may result in equipment damage, electric shock, or fire and are not covered under warranty.

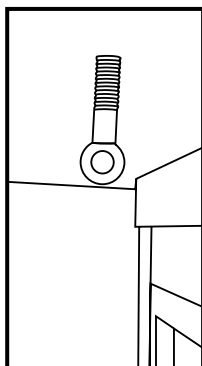
20 OPTIONAL ROOF TIE - DOWN SYSTEM

If your sauna is installed in a high-wind area, we recommend installing the included Roof Tie-Down System.

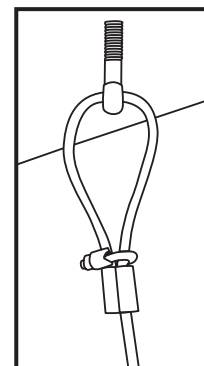
1. Install the two large J-bolt ground anchors. Dig a hole for each J-bolt, leaving the eye exposed above the ground. Fill each hole with concrete and allow the concrete to fully cure.



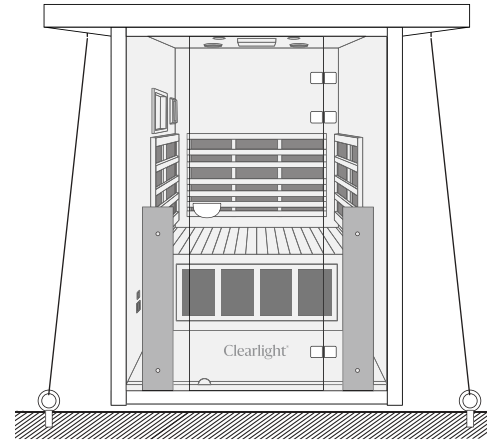
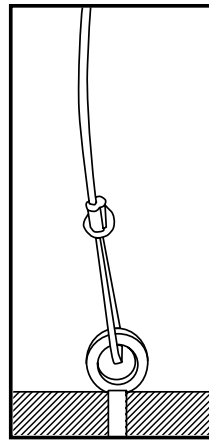
2. Install the two Roof Anchors into the pre-drilled holes on the left and right sides of the roof cap.



3. Thread one end of the supplied steel cable through a metal crimp lock, then through the eye of the Roof Anchor, and back through the crimp lock. Pull the cable tight, crimp the lock securely using pliers, and install the supplied cable lock.

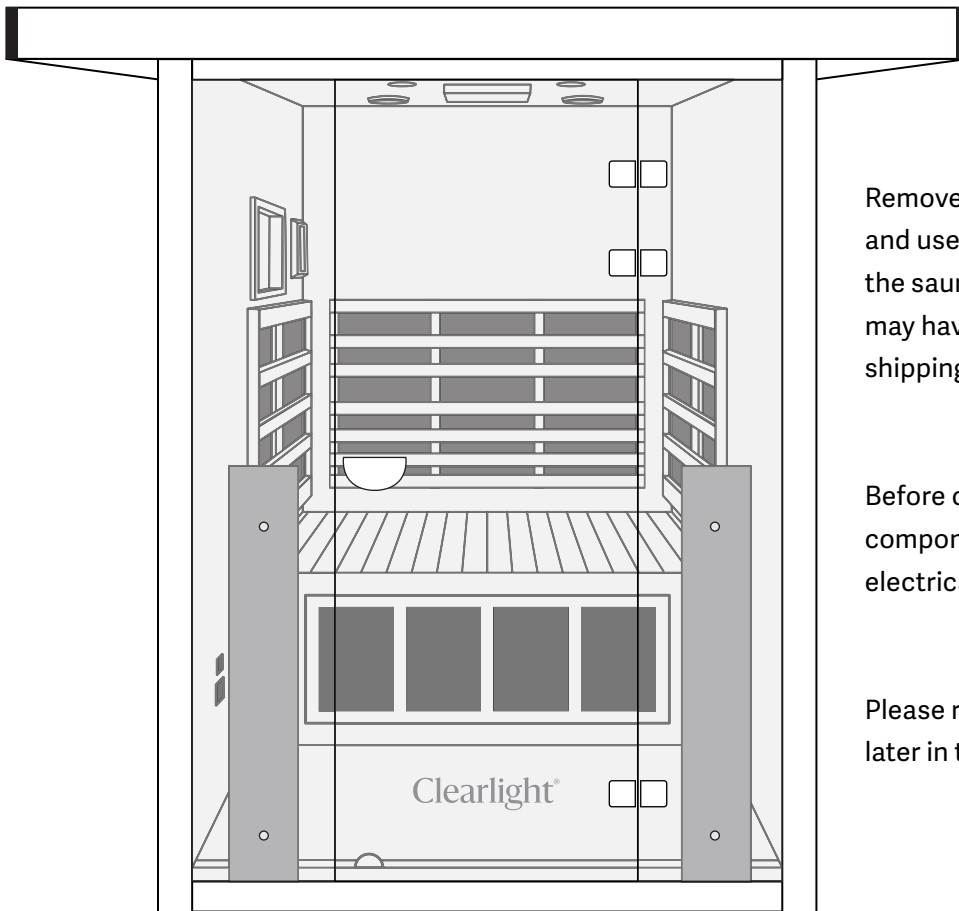


4. Repeat Step 3 on the opposite end of the cable, securing it to the J-bolt ground anchor.
5. Repeat Steps 3 and 4 on the opposite side of the sauna using the remaining Roof Anchor and J-bolt.



21 ASSEMBLY COMPLETE

Assembly of your sauna is now complete.



Remove any remaining packaging materials and use a damp cloth to wipe the interior of the sauna, removing any dust or debris that may have accumulated during manufacturing, shipping, or assembly.

Before operating the sauna, verify that all components are securely installed and that all electrical connections have been completed.

Please refer to the Operating Instructions later in this manual before using your sauna.

02

OUTDOOR 5

Packaging- - - - -28

Assembly Instructions - - - - - 30

Packaging

Before beginning assembly, verify that all boxes listed below have been received.

Contents of Boxes

Box 1 of 10

- Ceiling Panel
- Floor Panel

Box 2 of 10

- Left Side Wall Panel
- Right Side Wall Panel

Box 3 of 10

- Back Wall Panel
- Adjustable Bench (2)
- Under-Bench Support

Box 4 of 10

- Glass Door
- Glass Side Panels

Box 5 of 10

- Front Full Spectrum Heaters (2)

Box 6 of 10

- Front Full Spectrum Heaters (2)

Box 7 of 10

- Exterior Corner Trim (4)
- Roof Cap Trim Pieces (3)
- Weather Stripping

Box 8 of 10

- Exterior Wall Panels (3)

Box 9 of 10

- Hardware Box
- Roof Tie-Down System

Box 10 of 10

- Roof Cap (2)

Hardware Box Contents

M5 x 100 mm
Roof Screws



4x

M3 x 40 mm
Screws



4x

M3 x 30 mm
Screws



20x

M3 x 19 mm
Screws



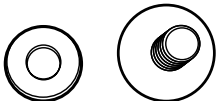
4x

M3 x 12 mm
Screws



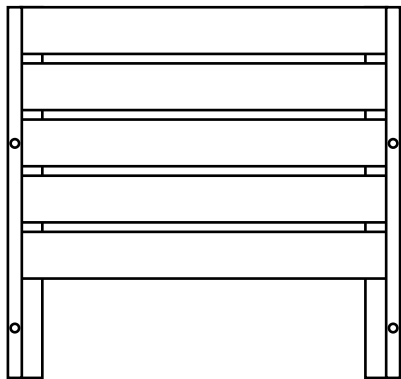
12x

Front Heater Mounting
Screw Set

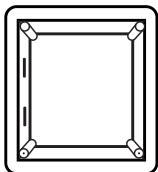


4x

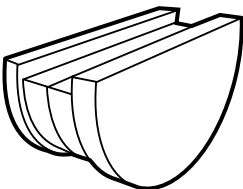
Power Supply
Guard



White Cable
Cover Box



Door Handle



Roof Cap
Front Piece



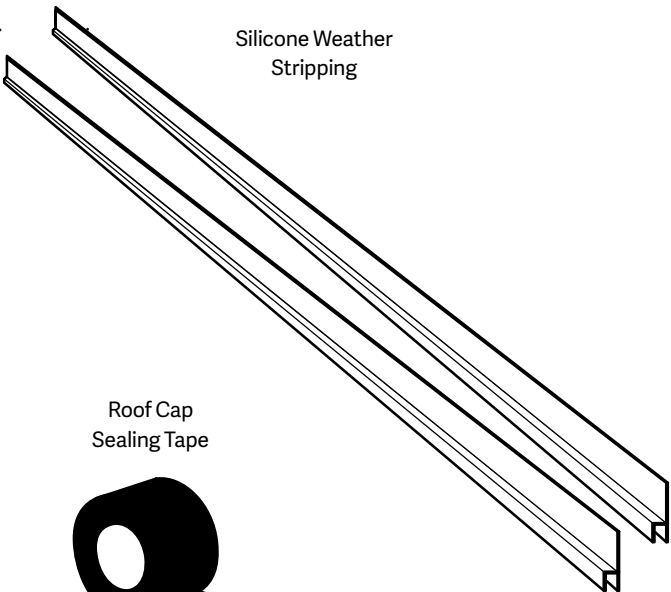
Roof Cap Front
Corner Piece



Roof Cap Back
L-bracket



Silicone Weather
Stripping



Back Metal Piece



Roof Cap
Back Piece



Roof Cap
Sealing Tape



Assembly Instructions

Assembly of the sauna requires two adults. Please read all instructions thoroughly before beginning assembly and refer to them throughout the installation process to ensure proper assembly.

If you encounter any problems or have questions during assembly, please contact our Customer Service department at: **1-800-798-1779** or **+1-510-601-1775 option 3**.

Glass Handling

Glass panels are heavy and should be handled with care. Two people are recommended when lifting and installing glass panels.

Do not release a glass panel until it has been fully secured. Dropping or improperly handling glass panels may result in personal injury or damage to the sauna.

Place a blanket or other soft material on the floor to rest the glass on while preparing for installation.

1 ASSEMBLY ORDER

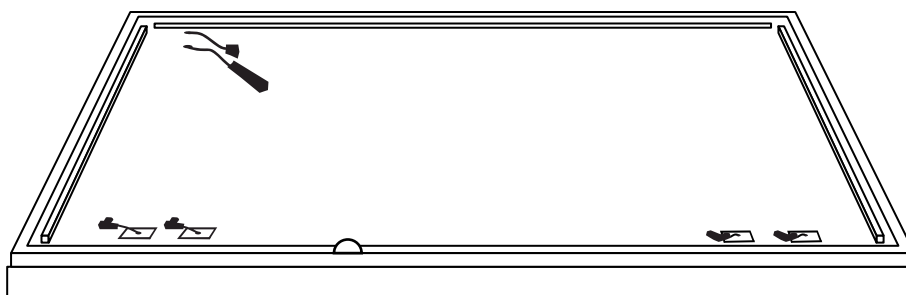
Before beginning assembly, verify that the sauna is being installed in its final location on a level surface and that all boxes have been unpacked.

Assemble the sauna in the following order:

- | | |
|--------------------------|-------------------------|
| 1. Floor Panel | 6. Bench |
| 2. Back Wall Panel | 7. Ceiling Panel |
| 3. Left Side Wall Panel | 8. Exterior Wall Panels |
| 4. Right Side Wall Panel | 9. Front Glass and Door |
| 5. Under-Bench Support | 10. Roof Cap |

2 PLACING FLOOR PANEL

1. Place the floor panel on the installation surface. Position the front of the floor panel where you want the sauna door to be located. The floor receptacles indicate the front of the sauna.
2. The underside of the floor panel is equipped with durable plastic support runners. These provide added support but do not replace a firm, level installation surface. Do not place the floor panel directly on grass, dirt, gravel, mulch, or other soft surfaces.



IMPORTANT: Before continuing, verify that the floor panel is level from front to back and side to side using a carpenter's level. If necessary, place suitable non-compressible shims beneath the plastic support runners until the floor panel is level.

Do not continue assembly until the floor panel is level. An unlevel floor panel can affect the alignment of the entire sauna.

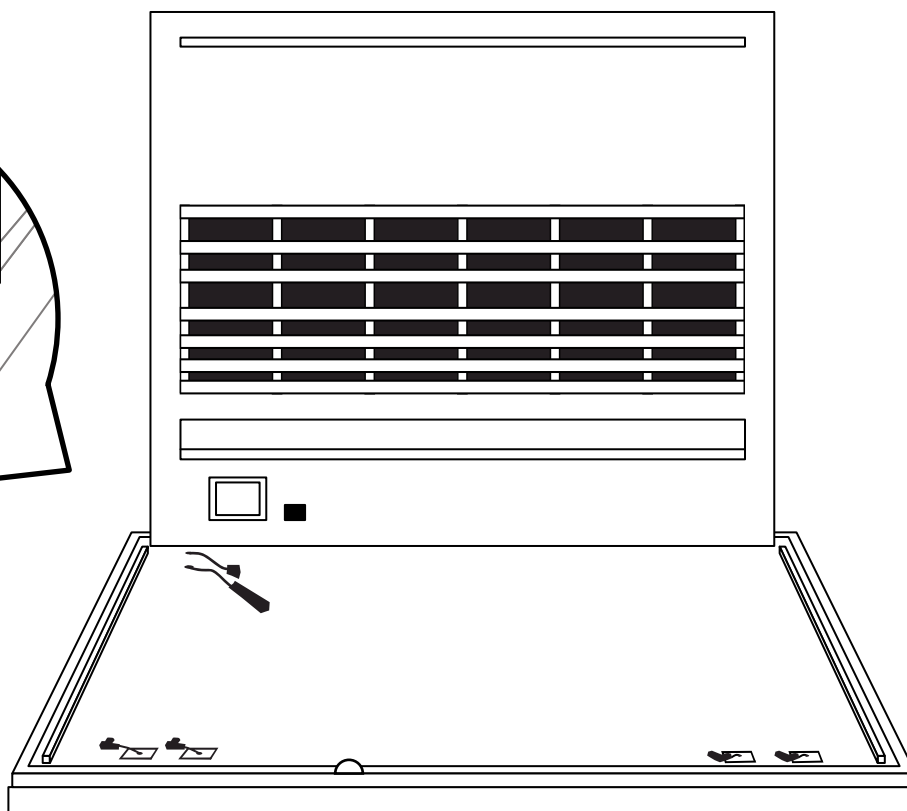
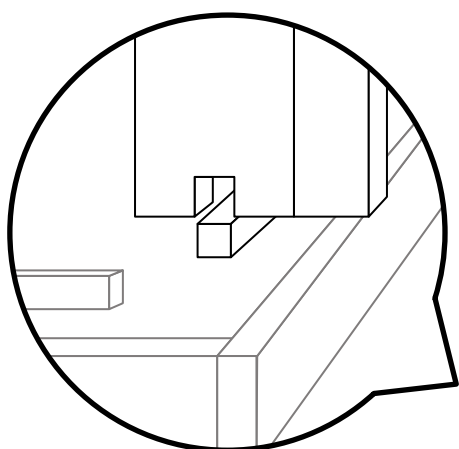
3

CONNECTING THE BACK PANEL TO THE FLOOR PANEL

Align the bottom of the back panel with the floor panel track and lower the panel into position.

Make sure the panel is fully seated on the track.

Back Panel Installed

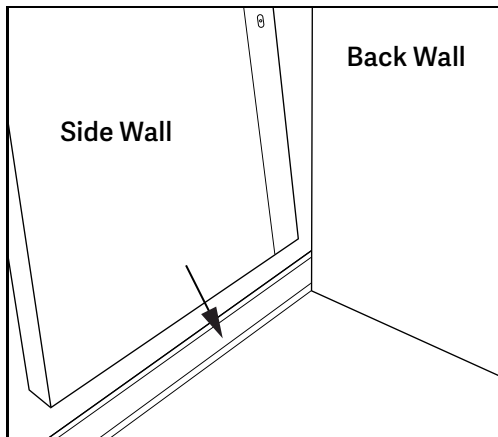


4

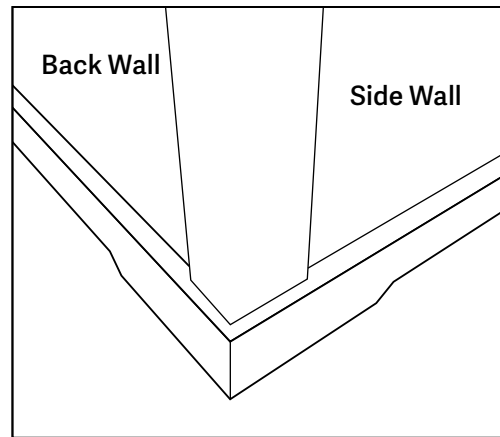
CONNECTING THE SIDE WALL PANELS

The side wall panels connect to the back wall using the pre-installed brackets. Each panel has two brackets, one side with "+" brackets and the other with "-" brackets.

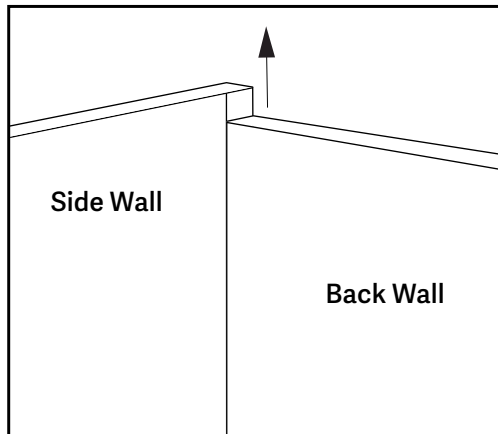
Follow these steps to assemble the side walls:



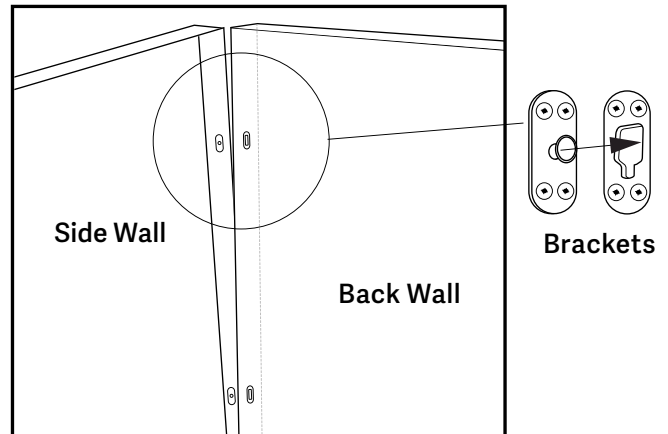
1. **Position the Left Side Wall:**
Place the left side wall into the left slot in the floor frame.

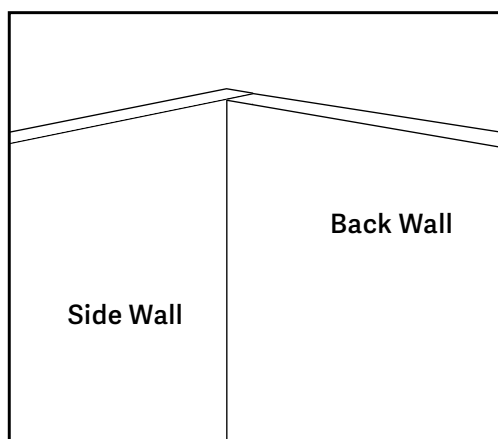


2. **Align the Panels:**
Slide the side wall back against the back wall until both panels are flush and equal in height.

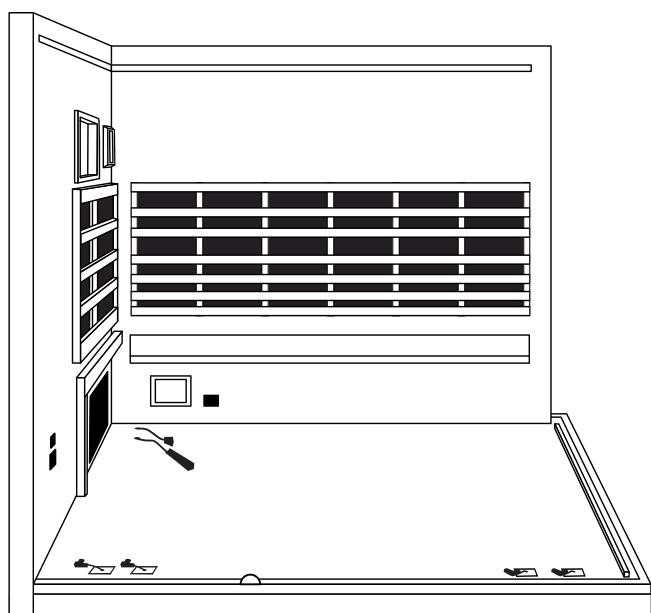


3. **Lock the Panels Together:**
Lift the side wall approximately 4" (10 cm) higher than the back wall, then rock both panels slightly back toward you and push them together to engage the locking pins.

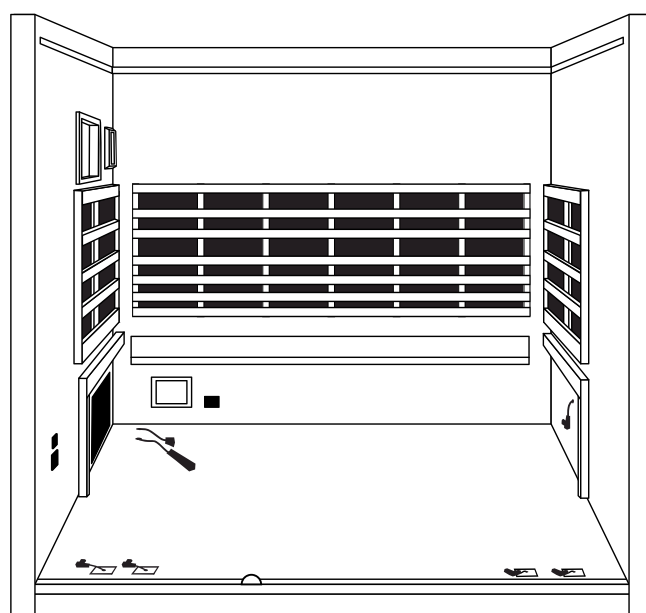




4. **Check Alignment:**
Ensure both panels are equal in height and that there are no visible gaps between them. If misaligned, separate the panels and reattach.
5. **Repeat for Right Side Wall:**
Follow the same steps for the right side wall panel.



Left Side Wall Installed



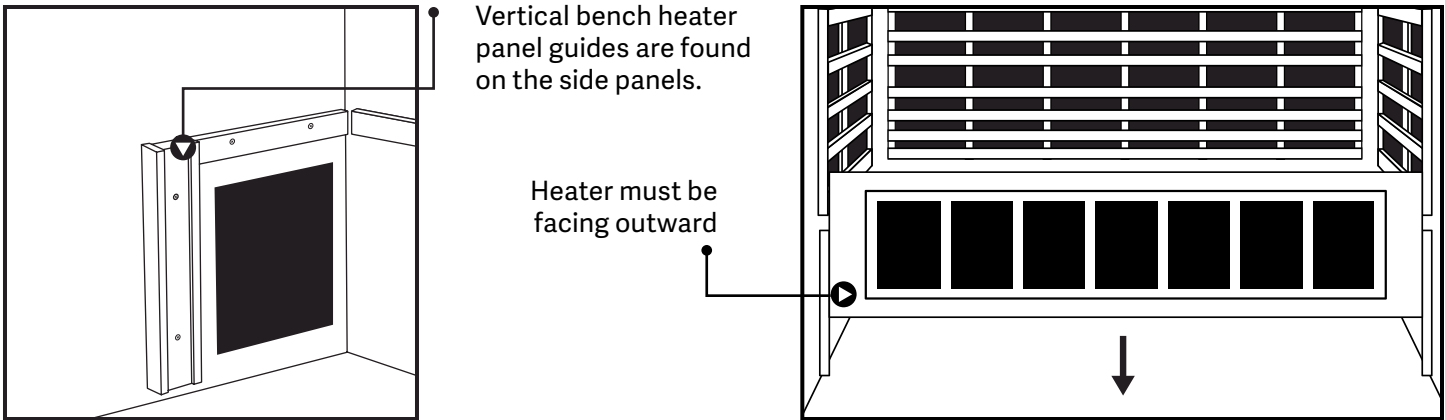
Right Side Wall Installed

5

INSTALLING THE UNDER-BENCH SUPPORT PANEL

Install the under-bench support by aligning both sides with the vertical guides on the left and right side wall panels.

1. Carefully slide the under-bench support down the guides. Be careful not to scratch the side wall panels during installation.
2. Continue sliding the under-bench support down until it rests securely on the floor panel.



IMPORTANT: Before lowering the under-bench support into place, make sure all wires are clear and will not be pinched.

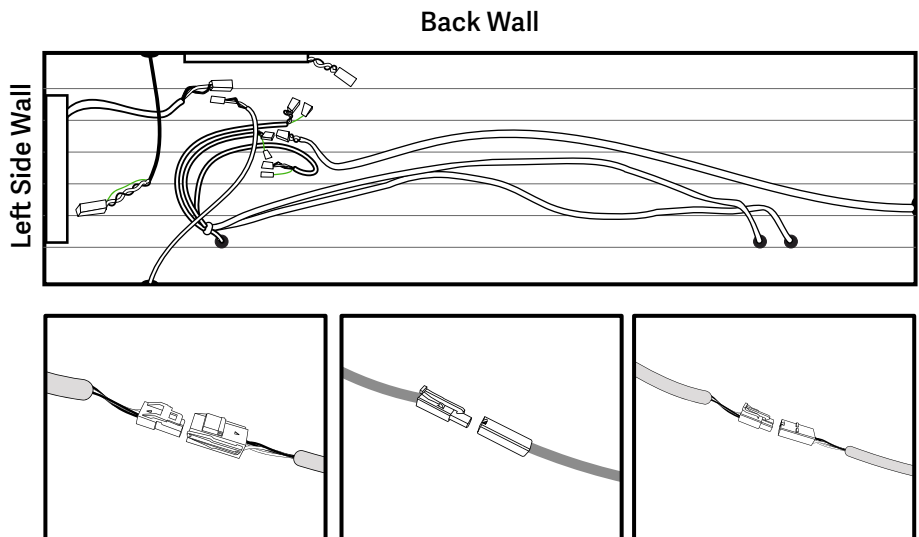
6

CONNECTING THE UNDER-BENCH HEATER WIRING

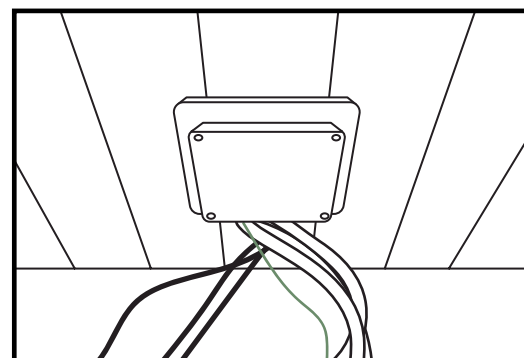
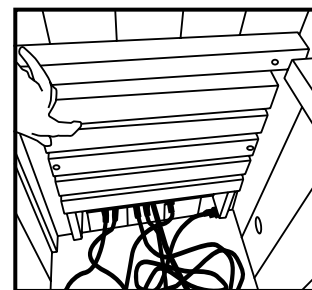


SAFETY NOTE: Ensure the sauna is unplugged before connecting any wiring.

1. Locate the power supply on the left side wall.
2. Identify the cables coming from the back wall, floor panel, right side wall, and under-bench support.
3. Connect each cable to its matching connector on the power supply or the white cable box located on the back wall, as shown. Match the corresponding labels or wire colors, if applicable. Push each connection together until you hear or feel a click.



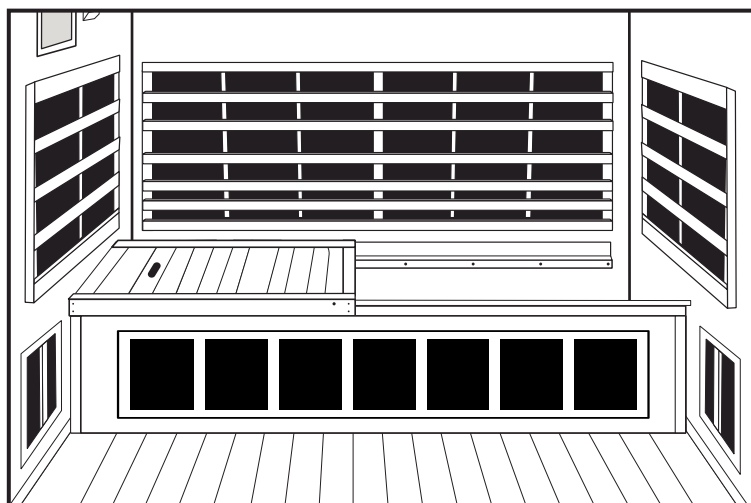
4. If any connectors are not immediately visible, they may be tucked inside the wall or floor. Gently pull the wiring to locate and connect all cables.
5. Verify that all wiring connections to both the power supply and the white cable box are complete before continuing.
6. Locate the wood power supply guard. Place the guard over the power supply and secure it using the supplied M3 × 40 mm screws.
7. Place all connected cables inside the white cable cover to help protect them from possible water exposure. Secure the cable cover to the back wall using the supplied M3 × 19 mm screws.



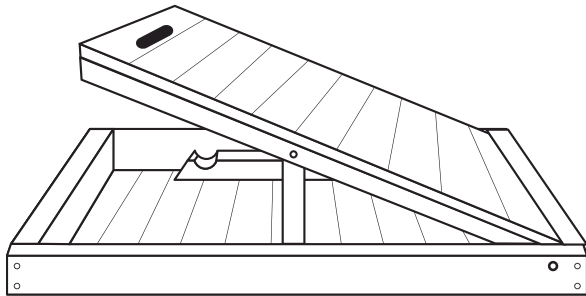
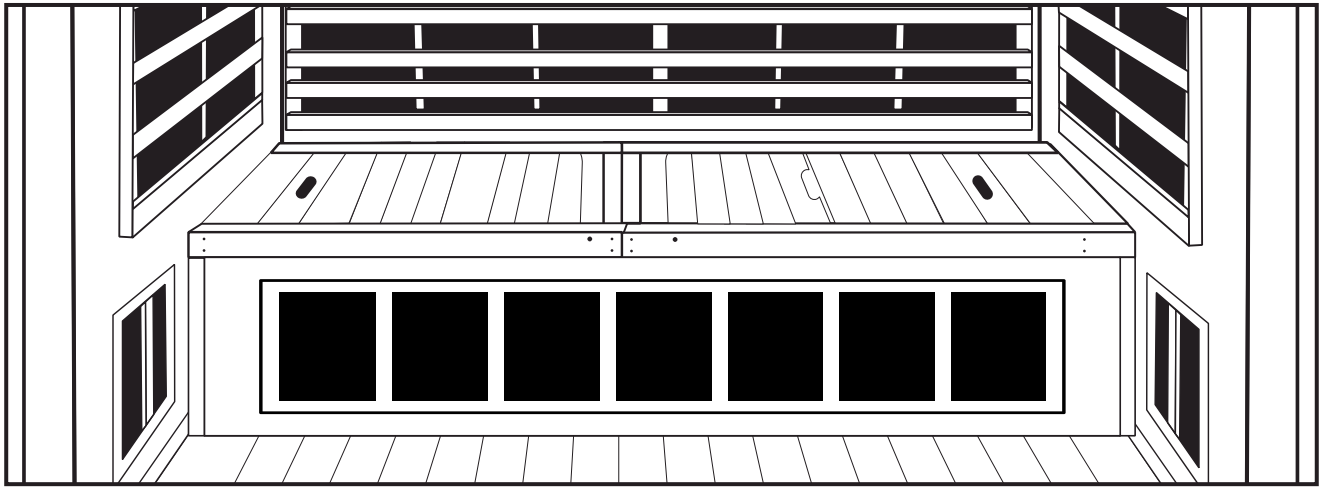
TIP: Match each connector to its corresponding connector. Do not force any connections, and avoid bending or pinching the wiring.

7

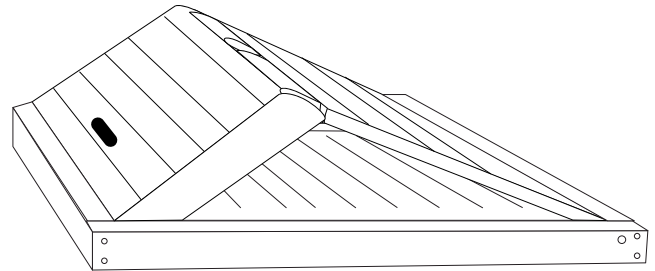
INSTALLING THE ADJUSTABLE BENCH



1. Install the left bench by sliding it onto the horizontal bench guides on the side wall panels. Be careful not to scratch the adjacent panels.
2. Slide the bench all the way back until it touches the back wall and is positioned beneath the heater guard.
3. Repeat these steps for the right bench.



Bench Position 1



Bench Position 2

The benches are adjustable. Lift each bench using the cutout handle and reposition it to the desired incline.

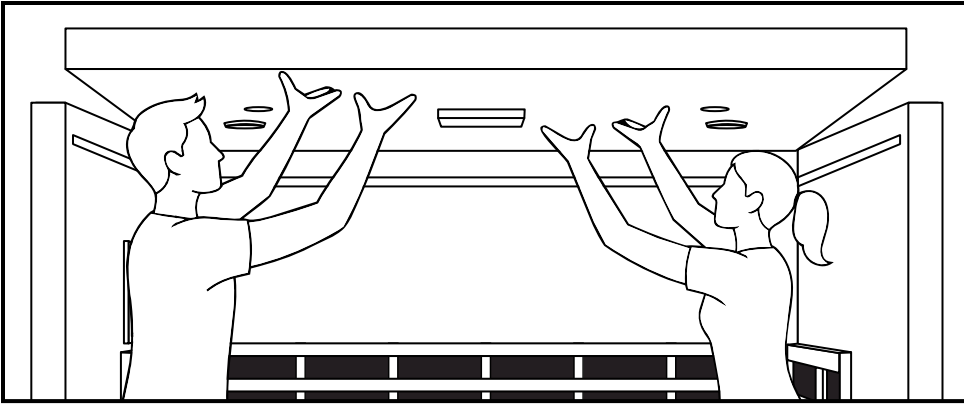


NOTE: Each bench can be installed with the reclining backrest facing either the left or right side of the sauna, depending on your preference.

8

INSTALLING THE CEILING PANEL

1. Ensure all wiring is pushed upward and positioned outside the top of the sauna walls.
2. With two people, carefully lift the ceiling panel and lower it onto the assembled wall panels.
3. Make sure the wiring is not pinched while positioning the ceiling panel.
4. Once all four corners are aligned, gently press down on each outside corner until the ceiling panel is fully seated.

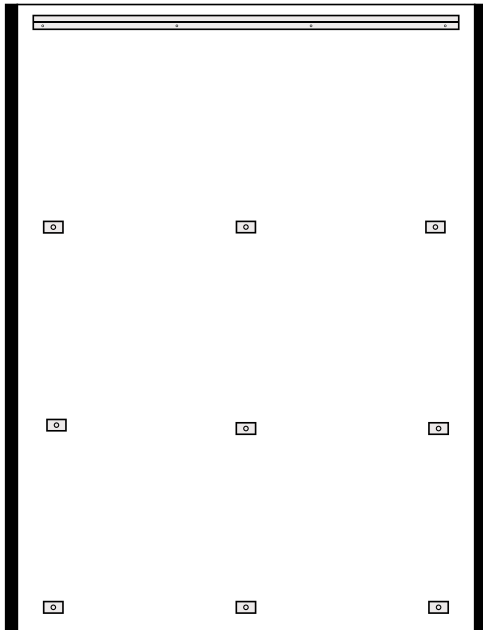


9

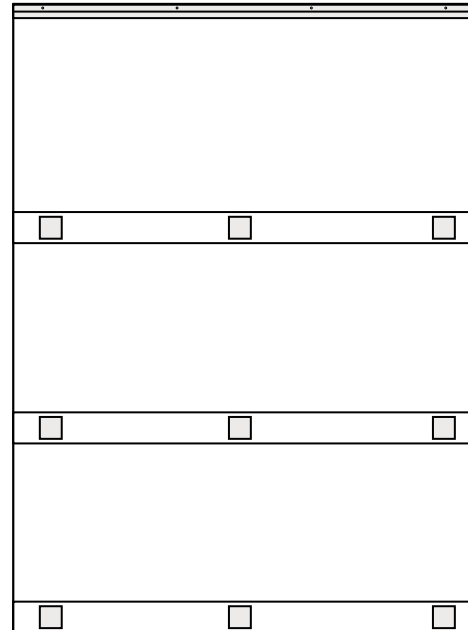
INSTALLING THE EXTERIOR WALL PANELS

The outside of the sauna is equipped with an Interlocking Rail along the top of each wall and Mounting Magnets spaced down the wall.

The inside of each exterior wall panel has a matching Interlocking Rail along the top and Metal Mounting Plates that align with the Mounting Magnets.



Outside of Interior Wall Panel



Inside of Exterior Wall Panel

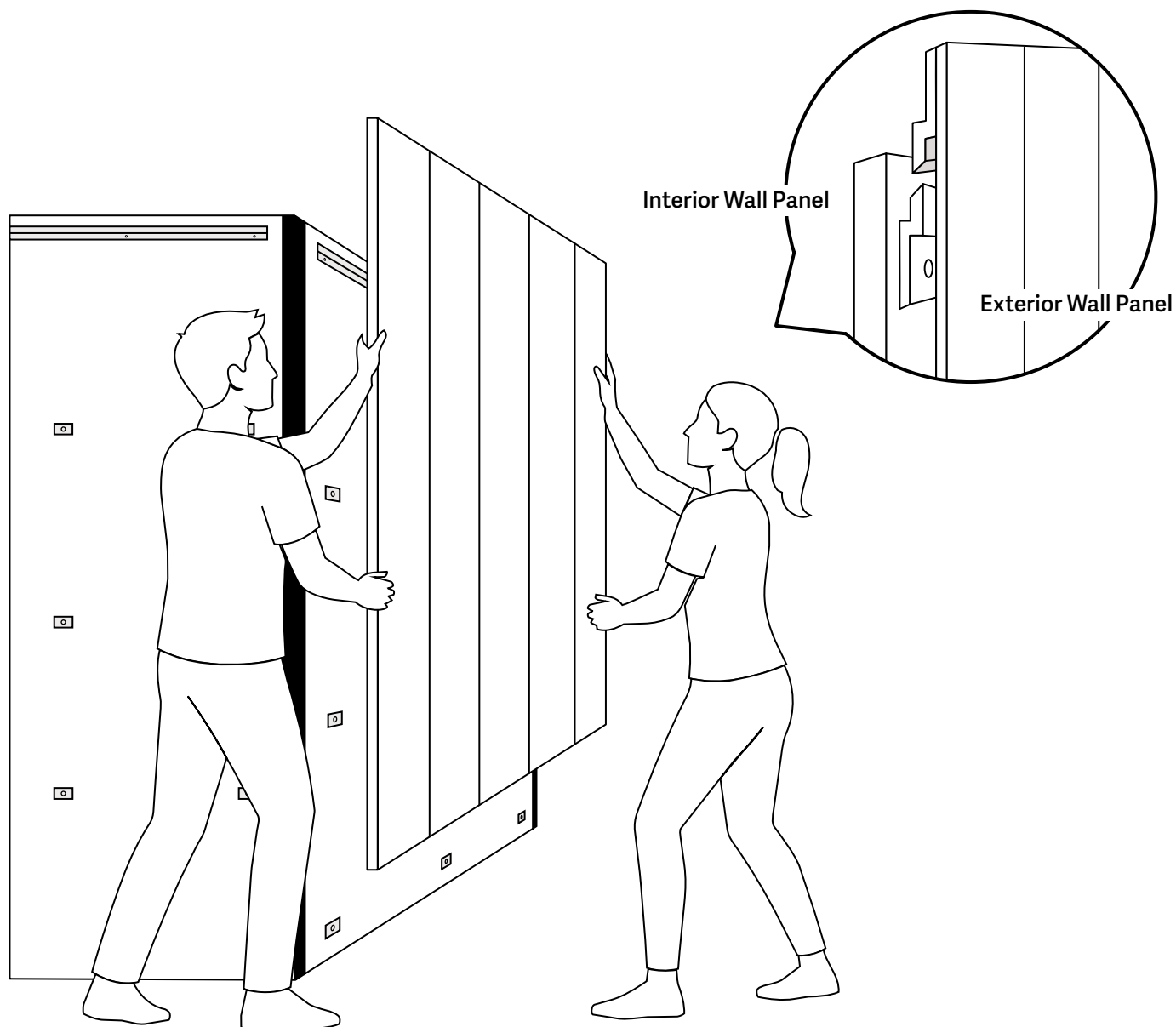
Install the exterior wall panels in the following order:

A. Left Side Exterior Wall Panel

1. Lift the left side exterior wall panel and align the Interlocking Rail on the panel with the matching Interlocking Rail on the sauna.
2. Lower the panel until the Interlocking Rails are fully engaged.
3. Press the panel firmly against the sauna until the Mounting Magnets engage the Metal Mounting Plates.

B. Remaining Exterior Wall Panels

1. Repeat these steps for the remaining right and back exterior wall panels.



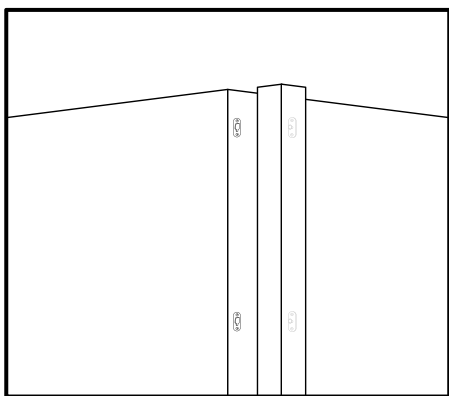
10 INSTALLING THE EXTERIOR CORNER TRIM

Each exterior corner trim piece attaches to the side walls using two pre-installed locking brackets that engage with the matching locking brackets on the side walls.

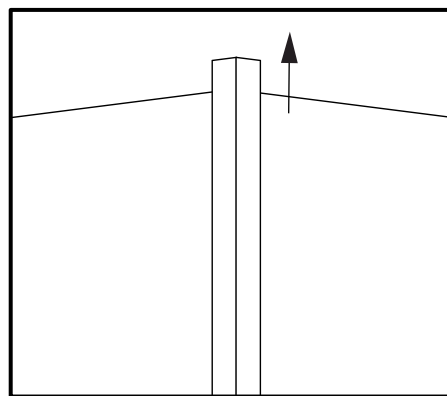
Install the exterior corner trim as shown below:

A. Corner Trim

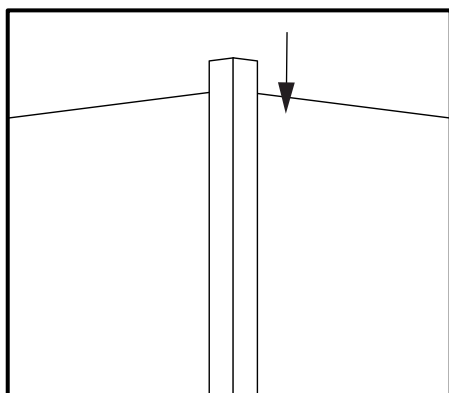
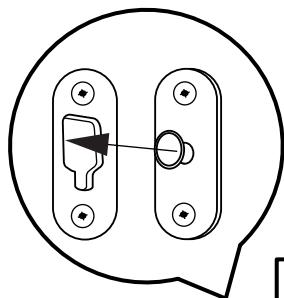
1. Orient the corner trim so the two locking brackets are positioned toward the top.



2. Hold the corner trim approximately 4" (10 cm) above the side wall with the trim flush against the corner of the sauna.



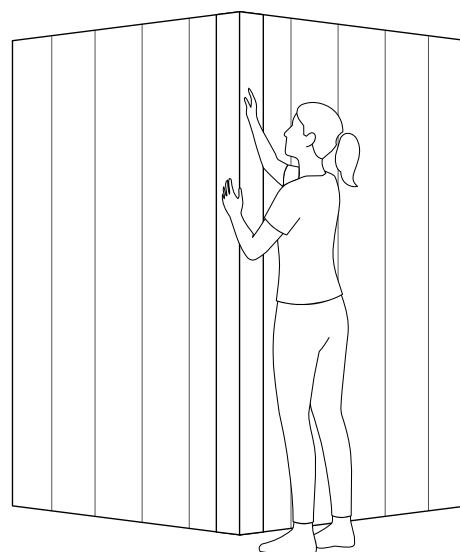
3. Align the locking brackets on the corner trim with the matching locking brackets on the side wall.
4. Lower the corner trim until both locking brackets engage.



5. Verify that the corner trim is fully seated with no visible gaps between the trim and the adjoining panels.

B. Remaining Corner Trim

1. Repeat these steps for the remaining corner trim pieces.



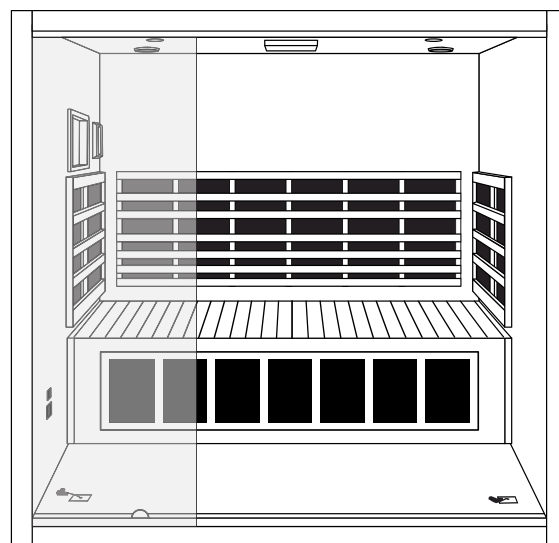
Two people are recommended to complete this step. If a third person is available, they can help hold the installed glass panel in place for added security while the remaining glass and door assembly is installed.

Glass panels are heavy and should be handled with care. Make sure each glass panel is properly seated before releasing it.

Place a blanket or other soft material on the floor to protect the glass while preparing for installation.

Installing the Left Side Glass Panel:

1. Two people should carry the left side glass panel into position.
2. Set the bottom corner of the glass panel into the floor track, then lower the panel into position and slide it into the left side wall.
3. Have one person hold the glass panel securely in place while the second person carefully lifts the left side of the ceiling panel.
4. Ensure the top of the glass panel is properly aligned with the ceiling channel.
5. Carefully lower the ceiling panel onto the glass.

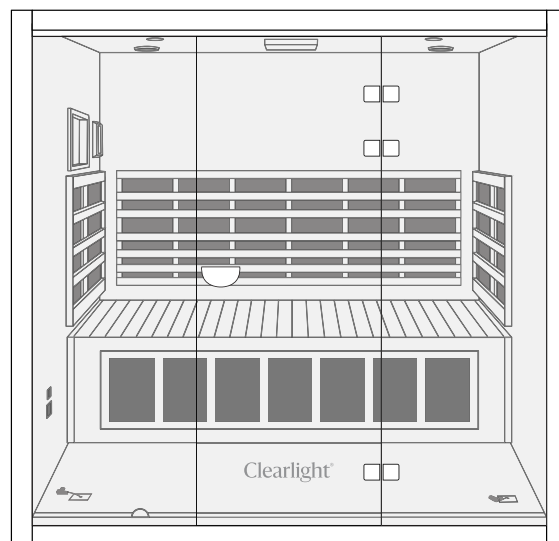


Left Side Glass Panel Installed

Installing the Right Side Glass Panel and Door:

The right side glass panel and door are pre-assembled. Two people are recommended for safe handling. **If a third person is available, they can hold the installed left glass panel in place for added security while the right side glass panel and door are installed.**

1. Two people should carry the glass and door assembly into position.
2. Set the bottom corner of the glass panel into the floor track, then lower the assembly into position and slide the glass panel into the right side wall.
3. Have one person hold the glass and door assembly securely in place while the second person carefully lifts the right side of the ceiling panel.
4. Ensure the top of the right glass panel is properly aligned with the ceiling channel.
5. Carefully lower the ceiling panel onto the glass.
6. Verify that both glass panels are properly seated in the floor track, side walls, and ceiling channel before continuing.

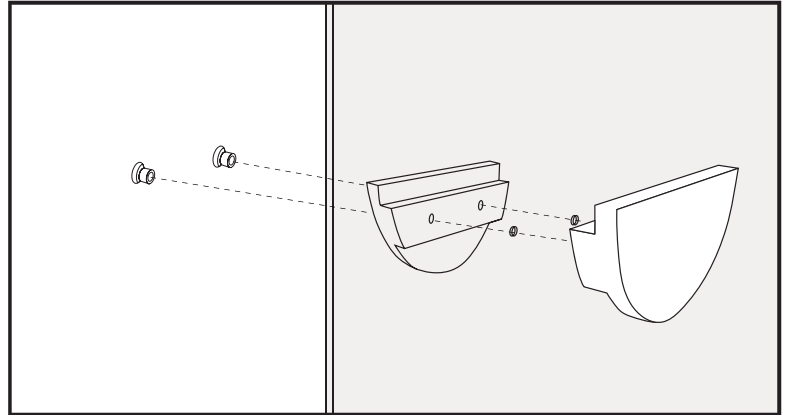


Right Side Glass Panel and Door Installed

12 INSTALLING DOOR HANDLE

The door handle comes pre-assembled and must be disassembled before installation.

1. Remove the screws from the door handle.
2. Align the door handle with the holes in the glass door.
3. Insert the enclosed screws through the holes and tighten securely.
4. Do not overtighten the screws.
5. Place the wooden screw covers over the screws.



TIP: When the sauna door is closed, the door handle can also be used as a holder for a tablet or smartphone.

NOTE: Periodically check that the door handle screws remain tight. Normal use may cause the screws to loosen over time.

13 INSTALLING THE SILICONE WEATHER STRIPPING

Two pieces of silicone weather stripping are included: one for the left side glass panel and one for the glass door.

IMPORTANT: The silicone weather stripping is packaged in a long, cardboard-wrapped strip and is often mistaken for packing material. Do not discard it.

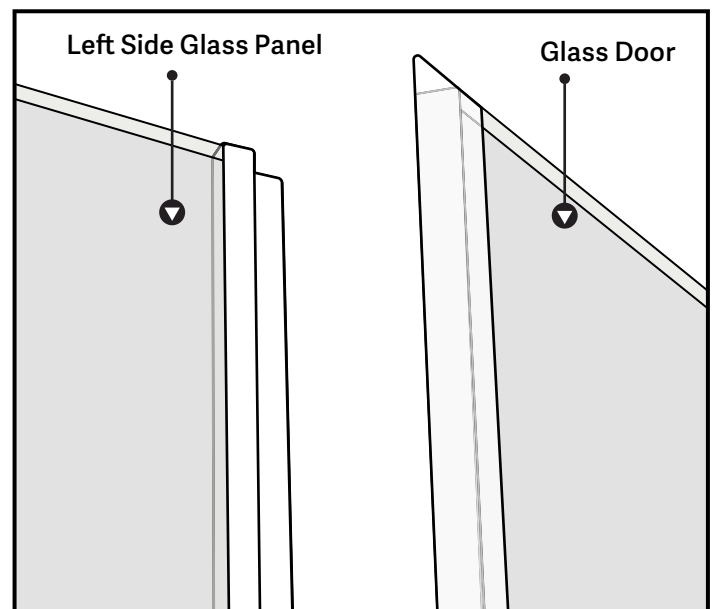
Left Side Glass Panel

1. Begin at the top edge of the left side glass panel.
2. Align the silicone weather stripping with the edge of the glass.
3. Press the weather stripping firmly onto the glass.
4. Continue working downward, applying even pressure to ensure a secure fit.

Glass Door

Repeat these steps on the edge of the glass door.

When the door is closed, the silicone flanges on the two pieces of weather stripping meet to create a complete seal.

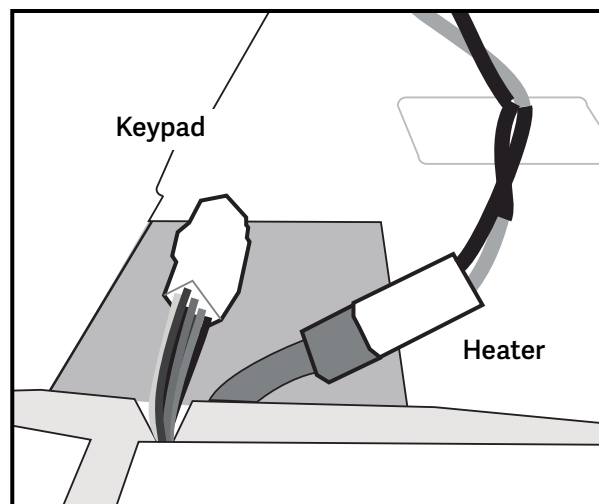


14 CONNECTING THE ROOF WIRING



IMPORTANT: A step ladder is recommended for this step.

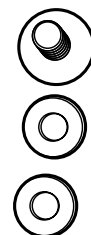
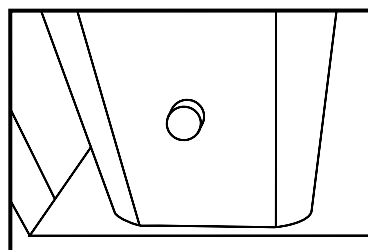
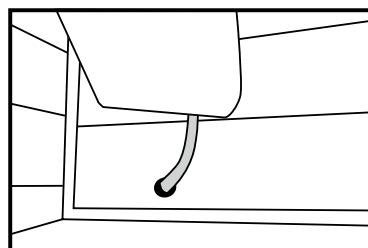
1. Open the access doors in the ceiling panel.
2. Pull the wiring from the top of the wall panels through the ceiling openings.
3. Connect each connector to its matching connector in the ceiling. Push each connector together until it clicks into place.
4. Make sure all wiring is connected. These connections power the heaters, keypad, speakers, lights, and other electrical components.
5. Carefully tuck the wiring back into the ceiling cavity and close the access doors.

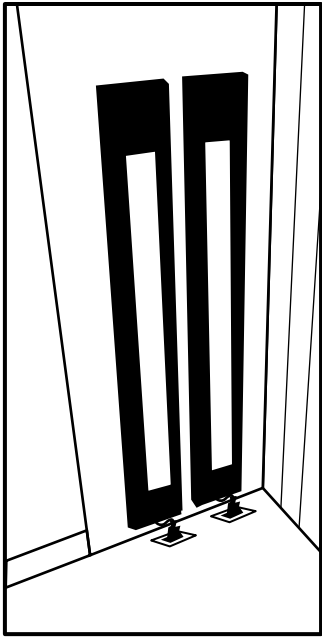


NOTE: Some connectors may have different wire color combinations. For example, a solid black wire may connect to a black-and-white wire. Always match the connectors, not the individual wire colors.

15 INSTALLING THE FULL SPECTRUM FRONT HEATERS

1. Locate the Four Full Spectrum front heaters. Two heaters are installed on each side of the door.
2. Position the left heater and connect the wiring from the bottom of the heater to the connector coming from the floor.
3. Tuck the wiring neatly into the bottom of the heater cavity, making sure it will not be pinched during installation.
4. Align the mounting holes in the heater with the holes in the front glass panel.
5. Place one washer on each side of the glass before inserting the screws.
6. Install the screws and tighten them until the heater is secure. Do not overtighten.
7. Repeat these steps for the remaining heaters.





Front Heater Installed



IMPORTANT: Before installing the roof cap, plug the sauna into the appropriate electrical outlet and verify that all heaters, lights, controls, and other electrical components are operating correctly. If any component is not functioning properly, unplug the sauna and verify that all wiring connections are fully seated before proceeding. Once testing is complete, unplug the sauna before installing the roof cap.

WARNING: Infrared Heaters The infrared heaters in this sauna operate at elevated temperatures and present a burn hazard. The Full Spectrum front heaters are equipped with protective flocked covers designed to reduce the risk of incidental contact during normal operation. These covers do not eliminate the risk of burns.

Do not touch the heaters while the sauna is operating. Allow the heaters to cool completely before cleaning or servicing.

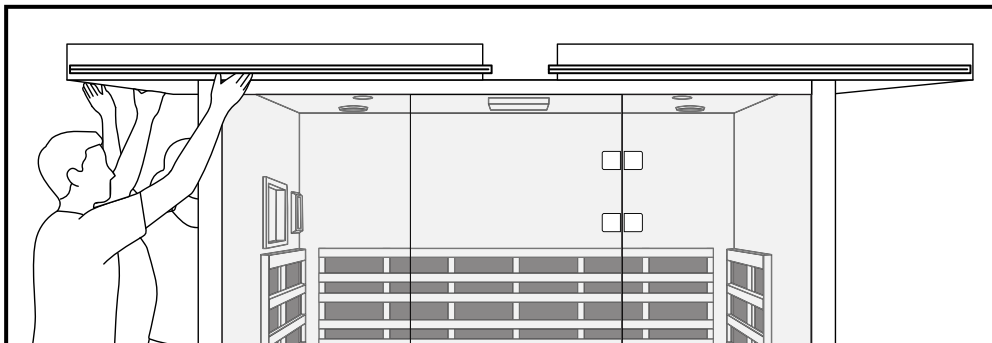
16 INSTALLING THE ROOF CAP



IMPORTANT: Two people and a step ladder are required to safely install the roof cap. Before securing or sealing the roof cap, verify that both roof cap sections are fully aligned and evenly positioned on top of the sauna.

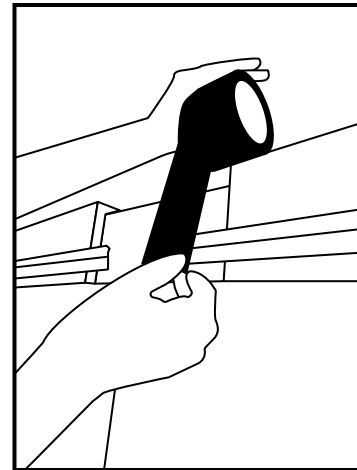
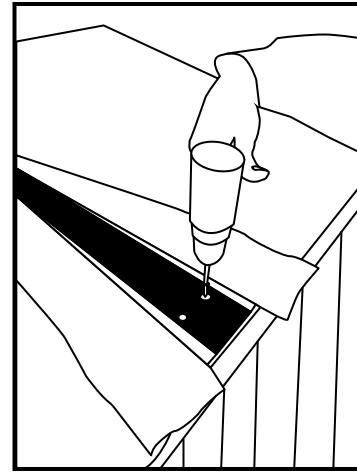
A. Position the Roof Cap

1. Carefully lift each roof cap section onto the sauna.
2. Position each roof cap section with the DriftwoodTec™ side facing down, the solid black side facing up, and the roof cap rails toward the front of the sauna, as shown.
3. Position both roof cap sections so they are fully seated and evenly aligned on all sides.
4. Slide the two roof cap sections together until the center seam is fully closed.



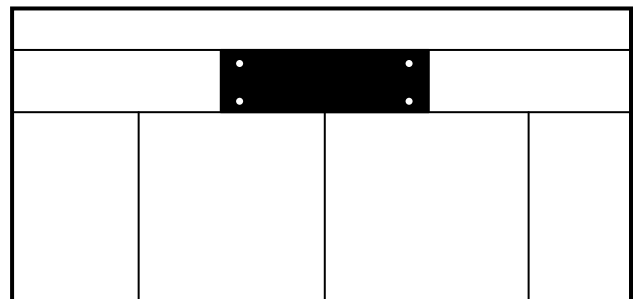
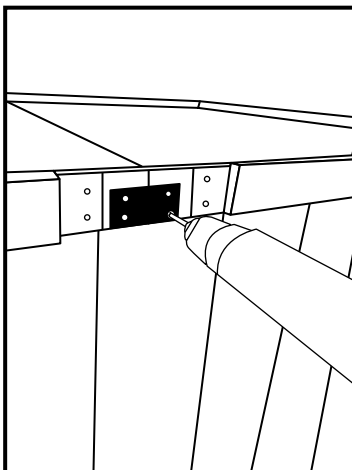
B. Join the Roof Cap Sections

1. Fold the weatherproofing material away from the center seam.
2. Position the large metal joining strip over the center seam and secure it using the twelve (12) supplied M3 × 30 mm screws.
3. Fold the weatherproofing material back over the center seam so it completely covers the metal joining strip.
4. Apply the supplied Roof Cap Sealing Tape over the entire center seam. Press the tape firmly into place, ensuring there are no gaps or wrinkles.
5. Pull the waterproof tape and weatherproofing material tightly over the edges of the roof cap.

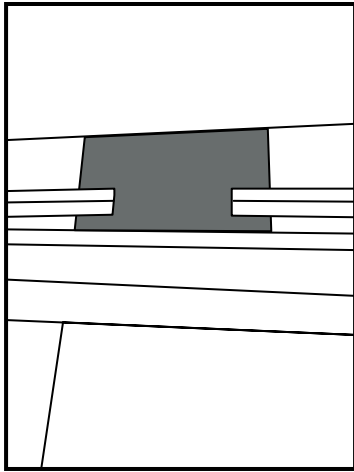


C. Secure the Roof Cap

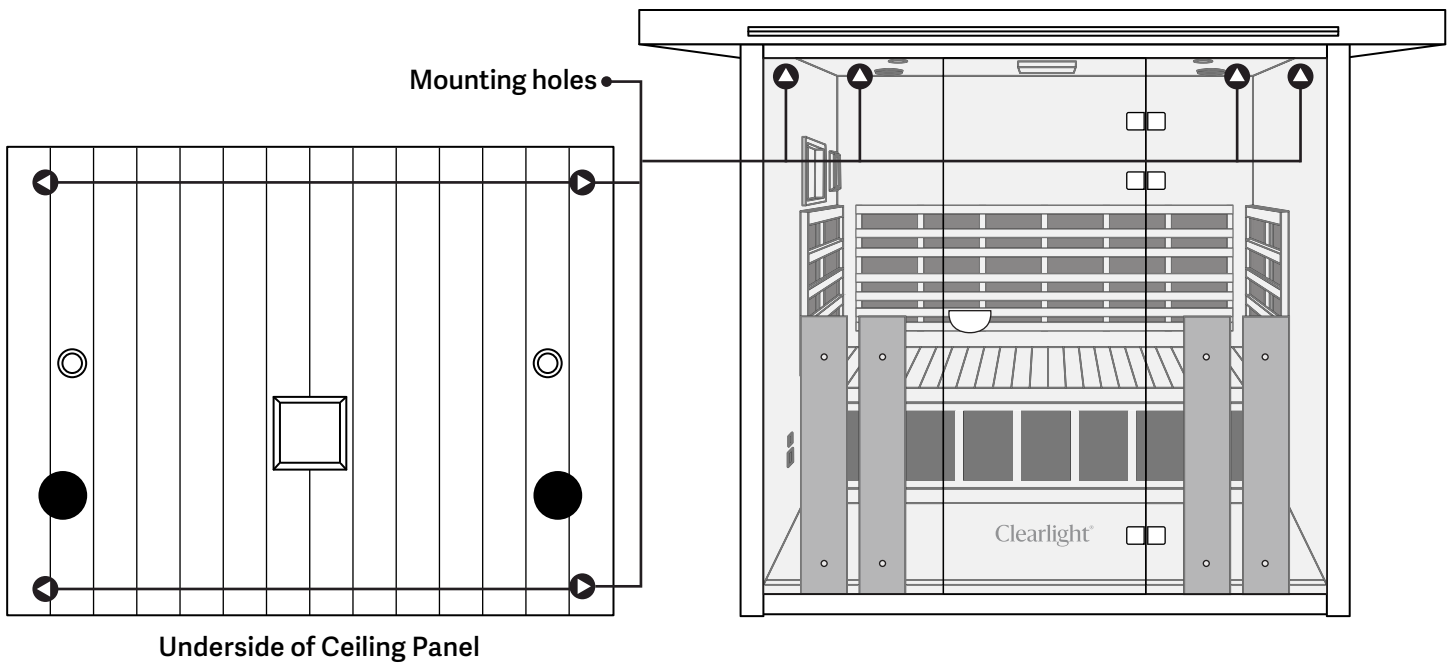
1. Install the back metal piece at the center of the rear of the roof cap using the supplied M3 × 30 mm screws.
2. Install the roof cap back piece over the metal piece and secure it with the supplied M3 × 30 mm screws.



3. Install the Roof Cap Front Piece at the center of the front of the roof cap.



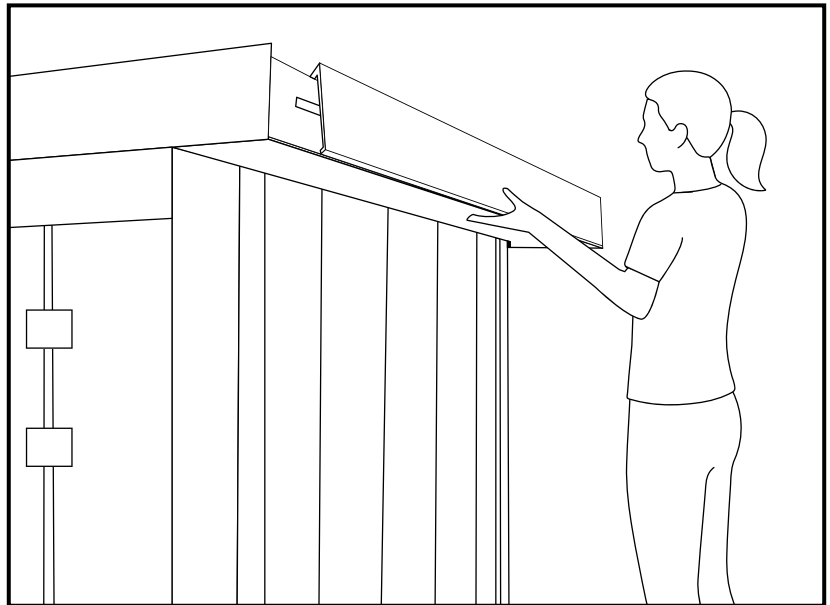
4. From inside the sauna, locate the four mounting holes in the ceiling corners. Using the supplied M5 × 100 mm roof screws, secure the roof cap to the ceiling panel.
5. Do not overtighten the roof screws.



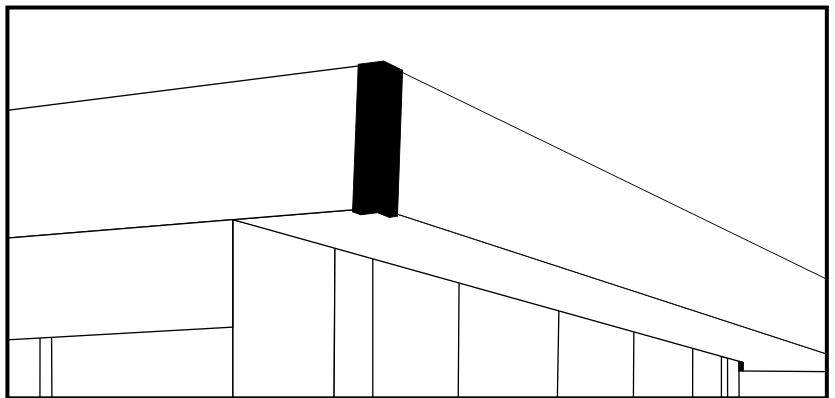
IMPORTANT: Before operating the sauna or exposing it to rain, verify that the roof cap is fully secured and that the center seam is completely sealed.

The roof cap trim includes one front trim piece and two side trim pieces. There is no rear trim piece. The rear of the roof is designed to allow water to drain off the sauna.

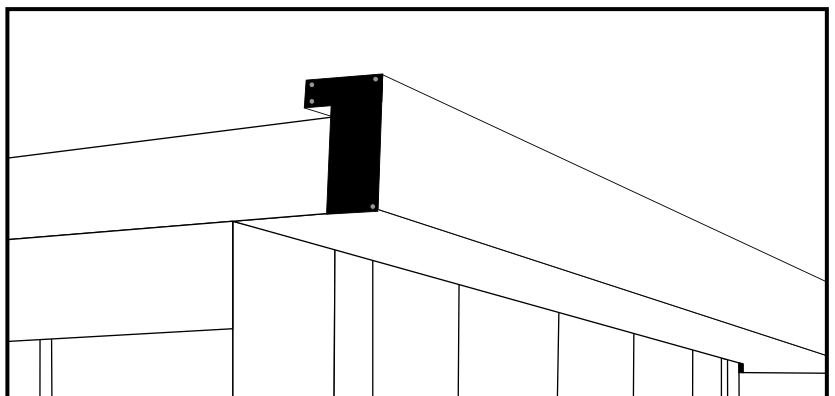
1. Install the front roof cap trim by aligning the Interlocking Rail on the trim with the matching rail on the roof cap. Slide the trim into place until it is fully seated.
2. Repeat Step 1 for the left and right roof cap trim pieces.



3. Install the two Roof Cap Front Corner Pieces on the front corners of the roof cap using the supplied M3 x 12 mm screws.



4. Install the two Roof Cap Back L-Brackets on the rear corners of the roof cap using the supplied M3 x 12 mm screws.



Verify that all trim pieces and brackets are securely fastened.

18 INSTALLING THE OUTDOOR SAUNA COVER

The included outdoor sauna cover helps protect your sauna from direct exposure to the elements. Install the cover if the sauna will be exposed to direct rain or snow. **Use of the cover in these conditions is required to maintain your warranty.**

1. Drape the cover over the sauna and adjust it so it fits evenly on all sides. Position the zippered section at the front of the sauna.
2. Open the front zipper to access the sauna.
3. While the zipper is open, roll the front of the cover to each side and secure it using the tie-backs.
4. Install the included ground stakes to help secure the cover in windy conditions.

Cleaning: Periodically rinse the cover with clean water to remove dirt and debris. For deeper cleaning, wash it with mild soap and cold to lukewarm water (not exceeding 100°F / 38°C), then allow it to air dry completely.



NOTE: *If the sauna is installed in a protected location, such as a gazebo, covered porch, garage, or beneath another permanent structure that shields it from direct exposure to the elements, the cover is not required.*

19 LOCATING AND PLUGGING IN POWER CORD

1. The power cord exits the back wall of the sauna at the left rear corner, approximately 3.5" (9 cm) above the floor.
2. Plug the power cord directly into the required dedicated, properly grounded outlet.



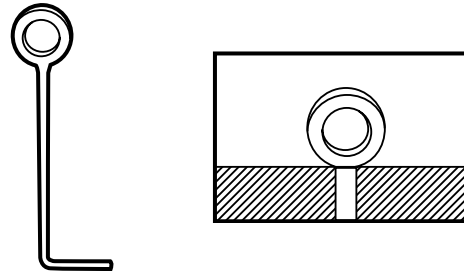
IMPORTANT ELECTRICAL SAFETY:

- *Do not use an extension cord, power strip, surge protector, or plug adapter.*
- *Always plug the sauna directly into a dedicated, properly grounded outlet that matches the voltage and amperage listed on the sauna's rating label.*
- *Do not connect the sauna to a circuit that does not meet these requirements. Improper electrical connections may result in equipment damage, electric shock, or fire and are not covered under warranty.*

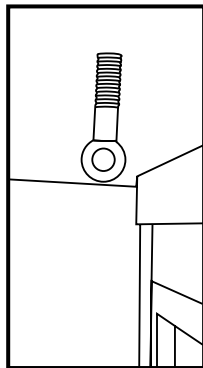
20 OPTIONAL ROOF TIE - DOWN SYSTEM

If your sauna is installed in a high-wind area, we recommend installing the included Roof Tie-Down System.

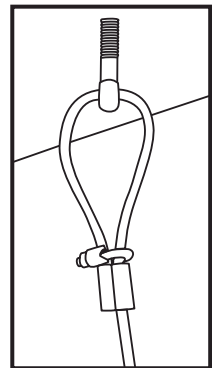
1. Install the two large J-bolt ground anchors. Dig a hole for each J-bolt, leaving the eye exposed above the ground. Fill each hole with concrete and allow the concrete to fully cure.



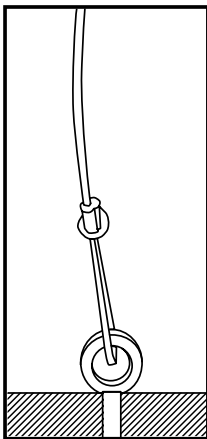
2. Install the two Roof Anchors into the pre-drilled holes on the left and right sides of the roof cap.



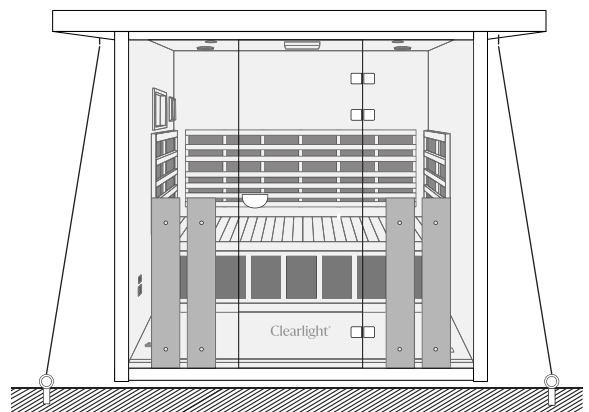
3. Thread one end of the supplied steel cable through a metal crimp lock, then through the eye of the Roof Anchor, and back through the crimp lock. Pull the cable tight, crimp the lock securely using pliers, and install the supplied cable lock.



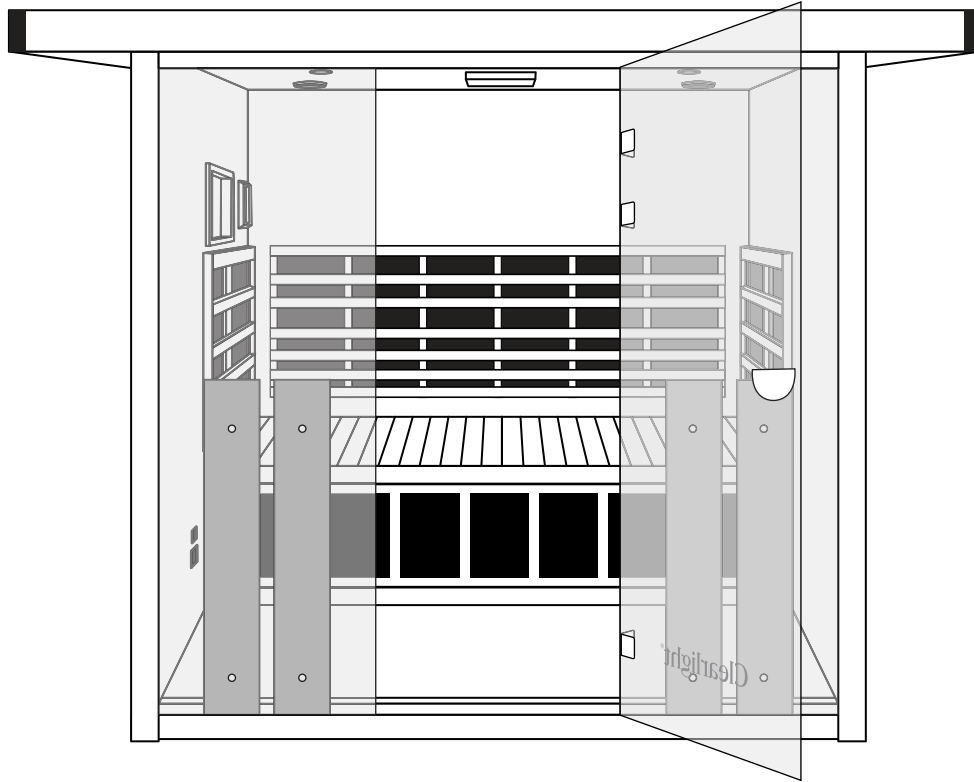
4. Repeat Step 3 on the opposite end of the cable, securing it to the J-bolt ground anchor.



5. Repeat Steps 3 and 4 on the opposite side of the sauna using the remaining Roof Anchor and J-bolt.



Assembly of your sauna is now complete.



Remove any remaining packaging materials and use a damp cloth to wipe the interior of the sauna, removing any dust or debris that may have accumulated during manufacturing, shipping, or assembly.

Before operating the sauna, verify that all components are securely installed and that all electrical connections have been completed.

Please refer to the Operating Instructions later in this manual before using your sauna.

Enjoying Your Sauna

Your sauna is now ready for use. Have plenty of water available and keep one or more towels nearby for a comfortable session.

Infrared heaters warm your body directly while also heating the air inside the sauna. Unlike a traditional sauna, which primarily heats the air to warm the body, an infrared sauna delivers radiant heat directly to the body. As a result, the air temperature inside the sauna is typically lower than in a traditional sauna while still providing a comfortable sauna experience. The bench, walls, and interior surfaces are designed to remain comfortable during normal operation.

Instructions for use

Review all health and safety information before using your sauna. If you have any questions about whether sauna use is appropriate for you, consult your physician. If you feel lightheaded, dizzy, or uncomfortable during a session, exit the sauna immediately.

Before starting your session, ensure the heaters are unobstructed and that no towels, clothing, or other combustible materials are on or touching the heaters.

1. Turn the sauna on 10–15 minutes before use to allow the heaters and cabin to warm.
2. Set the desired session time using the control panel.
3. Set the thermostat to its maximum temperature. The sauna is not expected to reach the maximum temperature during a normal session, and this is by design. Setting the thermostat to maximum allows the infrared heaters to operate continuously. If a lower temperature is selected, the heaters will cycle on and off to maintain the set temperature. When the heaters cycle off, they are not emitting infrared wavelengths.
4. We recommend that new users begin with sessions of no more than 30 minutes.
5. If you would like additional ventilation during your session, you may briefly open the door. Unlike a traditional sauna, infrared heaters warm the body directly, so opening the door for fresh air will not immediately interrupt your sauna session.
6. Drink plenty of water before, during, and after each session to stay hydrated.
7. Showering before your session can help keep the sauna clean. Dry off thoroughly before entering, as excess moisture may stain or damage the wood.
8. Place a towel on the bench and another on the floor to absorb perspiration and help keep the sauna clean. Keep an additional towel nearby if needed.
9. If the natural wood aroma is stronger than you prefer during the first few months of use, wipe the interior wood surfaces with a damp cloth to help reduce the scent.
10. Sit back, relax, and enjoy your sauna session.

Operating the Control Panel

The control panel is used to operate your sauna and customize your session. Once connected to a properly grounded power source, use the control panel to turn the sauna on and adjust the session time, temperature, lighting, Full Spectrum heater intensity, and other available features.

System On/Off

1. Press the **POWER** button once to turn the sauna on.
2. The sauna will automatically turn off when the programmed session time expires.
3. Press the **POWER** button at any time to turn the sauna off.

Sauna Session Time

You can set your sauna session for up to **60 minutes**.

1. Press the **TIME UP** or **TIME DOWN** button to increase or decrease the session time in **5-minute increments**.
2. When you have reached your desired time, release the button.

Controlling the Set Temperature

You can program your sauna for a maximum temperature of 175°F (80°C).

1. Press the **TEMP UP (+)** or **TEMP DOWN (-)** button to set the desired temperature.
2. Press the **TEMP UP (+)** or **TEMP DOWN (-)** button during your session to adjust the cabin temperature.

For continuous operation of the heaters, we recommend setting the thermostat to its maximum temperature.

Fahrenheit and Celsius

Press the **F/C** button to alternate between Fahrenheit and Celsius.

Inside / Outside Light

1. Press the **INSIDE** button to turn the interior light on or off.
2. Press the **OUTSIDE** button to turn the heater backlights on or off.

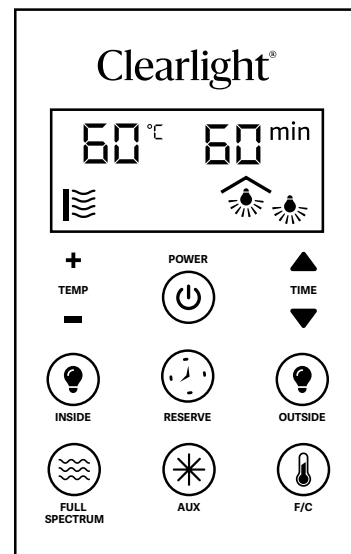
Full Spectrum

Press the **Full Spectrum** button to adjust the intensity of the front Full Spectrum heaters.

The Full Spectrum heaters will initially operate at **100% intensity**.

1. Press once to change to **75%**.
2. Press again to change to **50%**.
3. Press a third time to turn the Full Spectrum heaters off.

Note: The selected intensity will be displayed on the keypad.





Reservation

You can preset your sauna to turn on up to 36 hours in the future.

1. Press the **POWER** button to turn the sauna on.
2. Set the desired session temperature and session time.
3. Press the **RESERVE** button.
4. The display will begin to flash.
5. Press the **TIME UP** button to set the number of minutes or hours ahead you would like your sauna to turn on.
6. The delay can be set from 1 to 36 hours.
7. The display will continue flashing and count down in 1-hour increments until the sauna turns on.
8. To cancel the reservation, press the **POWER** button once to turn the sauna off.



AUX

The **AUX** button is used to control optional accessories that can be added to your sauna. Instructions for using these accessories will be included with the product when purchased.

Keypad Lock

The keypad can be locked to prevent the sauna from being turned on or off or the temperature from being adjusted.

There are two keypad lock options:

1. Full Keypad Lock

Press and hold the **INSIDE** button for 5 seconds to lock the entire keypad. Repeat this step to unlock the keypad.

2. Keypad Lock with Light Controls

Press and hold the **OUTSIDE** button for 5 seconds to lock the keypad while allowing the **INSIDE** and **OUTSIDE** light buttons to remain operational. Repeat this step to unlock the keypad.

Note: When the keypad is locked, the session timer will continue to count down and the sauna will automatically turn off when the programmed session time expires.

Audio System

Your Clearlight sauna is equipped with built-in stereo speakers that support Bluetooth connectivity or a 3.5 mm AUX connection located in the charging compartment. The charging compartment also includes a USB-A charging port for compatible devices. The USB-A port is for charging only and does not support audio playback.

Bluetooth Connection

1. Enable Bluetooth on your phone, tablet, or computer.
2. Search for available Bluetooth devices and select Infrared Sauna.
3. If prompted, enter the pairing code 0000.

3.5 mm AUX Connection

1. Connect your audio device to the 3.5 mm AUX jack located in the charging compartment using a compatible audio cable.
2. Audio from your connected device will play through the sauna speakers.

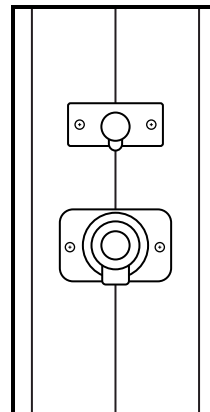
Accessory Outlets

Your sauna is equipped with the following accessory outlets:

12V Accessory Outlet: A 12V accessory outlet is located on the side wall of the sauna for compatible accessories.

5V USB-C Charging Port: The 5V USB-C charging port can be used to charge compatible USB-C devices, including smartphones and tablets. The HALO ONE Salt Therapy Generator can also be powered using this port.

Keep the protective cover closed when the outlet is not in use to help prevent debris from entering the port.



Chromotherapy

Your sauna is equipped with a built-in Chromotherapy lighting system that provides a selection of colored LED lights to enhance your sauna experience.

The Chromotherapy light is controlled by touching the metal sensor located on the left side of the light.

Using the Chromotherapy Light

1. Touch the metal sensor to turn the Chromotherapy light on.
2. Continue touching the metal sensor to cycle through the available colors.
3. Stop touching the sensor when the desired color is displayed.
4. Touch the metal plate for 2 seconds to turn off

Available Colors

The Chromotherapy lighting system includes the following colors:

- Red (660 nm): Creates a warm, energizing ambiance.
- Strong Green (540 nm): Provides a bright, refreshing ambiance.
- Strong Blue (405 nm): Creates a cool, calming ambiance.
- Orange (540 nm & 405 nm): Produces a warm, vibrant glow.
- Green (540 nm): Creates a relaxing ambiance.
- Blue (405 nm): Provides a cool, soothing ambiance.
- Strong Yellow: Creates a bright, uplifting ambiance.
- Strong Indigo: Creates a deep, calming ambiance.
- Strong Pink: Produces a soft, relaxing glow.
- Yellow (660 nm & 540 nm): Creates a warm, cheerful ambiance.
- Indigo: Creates a cool, tranquil ambiance.
- Violet (660 nm & 405 nm): Produces a relaxing ambient glow.

Voice Control

Meet Your Sauna Assistant: Heidi

Heidi is designed to enhance your sauna experience by responding to a set of predefined voice commands to control your sauna. To activate Heidi, just say "Hey Clearlight". Then simply say any of the phrases listed below and your sauna will respond accordingly. This means you can enjoy a completely hands-free experience to control your sauna.

Using Heidi:

Activating Heidi: Just say "Hey Clearlight"

Commands: Refer to the list below of predefined commands to see how Heidi can assist you.

Command	Function
Hey Clearlight	This will activate Heidi, your sauna assistant. If Heidi doesn't hear a command, she will prompt you to say "Hey Clearlight" again when you are ready.
Power On	Turn your sauna on
Power Off	Turn your sauna off
Inside Light On	Turn the inside lights on
Inside Light Off	Turn the inside lights off
Mood Light On	Turn the mood lights on
Mood Light Off	Turn the mood lights off
Temperature Up	Increase the sauna temperature by 5 degrees
Temperature Down	Decrease the sauna temperature by 5 degrees
Time Up	Increase your sauna timer by 5 minutes
Time Down	Decrease your sauna timer by 5 minutes
FS Heater Off	Turn the front Full Spectrum heaters off
FS Heater Fifty	Turn the front Full Spectrum heaters on at half power
FS Heater Seventy Five	Turn the front Full Spectrum heaters on at 75% power
FS Heater One Hundred	Turn the front Full Spectrum heaters on at full power
Celsius	Display temperature in Celsius
Fahrenheit	Display temperature in Fahrenheit
Volume Up	Increase the volume of Heidi's responses
Volume Down	Decrease the volume of Heidi's responses

Please note: Heidi is programmed to respond only to the specific phrases listed above and will not answer any other questions.

Privacy Assurance: Heidi only responds to specific commands and does not record or store conversations.

To disable Voice Control, disconnect the speaker cable located inside the ceiling panel. If the sauna has already been fully assembled, the roof cap must be removed to access the speaker connection. For assistance with removing the roof cap, contact the Clearlight Service Department.

Tips for Use

- Drink plenty of water before and after your sauna session to stay hydrated.
- Avoid eating a large meal immediately before your session.
- Use towels during your session for comfort and to absorb perspiration. We recommend sitting on a folded towel and placing another towel on the floor.
- Avoid applying oils or lotions before your session, as they may reduce perspiration. Apply them after your session if desired.
- After each sauna session, leave the sauna door open for several minutes to allow heat and moisture to escape. Then close the door to help protect the sauna from weather, insects, and debris.
- As you become accustomed to using your sauna, you may gradually increase your session time while remaining within your personal comfort level.

We hope you enjoy your Clearlight sauna for years to come. If you have any questions about the operation or care of your sauna, please contact **Clearlight Customer Support** at **800.798.1779** or **+1.510.601.1775**.

Cleaning and Maintenance



SAFETY NOTE: *Before cleaning, turn the sauna off, unplug it from the electrical outlet, and allow it to cool completely.*

Initial Cleaning

- Before using your sauna for the first time, remove any dust or debris from packaging or installation using canned air or a soft brush.
- Wipe the interior wood surfaces with a clean, damp cloth.

Cleaning

Clearlight infrared saunas provide dry heat and require minimal cleaning.

- For routine cleaning, wipe the interior wood surfaces with a clean, damp cloth. For a deeper clean, dampen a clean cloth with a non-toxic, no-VOC sauna cleaning solution or a mixture of 1 tablespoon of baking soda in 1 gallon (3.8 L) of water, then wipe the interior wood surfaces, or speak with your Sauna Specialist about purchasing our Clearlight Sauna Cleaner.
- Flocked Surfaces on Full Spectrum Heaters: Clean the flocked heater surfaces only when the heaters are cool. Use a lint roller or soft brush to remove dust or debris from the heater surface. If needed, use canned air to remove dust from behind the heater cover.

- **Hard-to-Reach Areas:** Use canned air, a vacuum with a soft brush attachment, or a hair dryer on the cool setting to remove dust from the vent openings and other hard-to-reach areas.
- **Glass:** Clean glass surfaces with a non-abrasive glass cleaner and a soft, lint-free cloth.

Exterior Care

- Clean the DriftwoodTec™ Weather-Resistant exterior with a soft cloth or sponge using mild soap and water.
- Do not use abrasive cleaners, steel wool, solvents, or pressure washers.
- Do not sand, stain, paint, or apply wood treatments or protective coatings to the exterior.
- If your sauna is installed in an area that is directly exposed to rain or snow, install the included Clearlight Outdoor Sauna Cover. Use of the cover in these conditions is required to maintain your warranty. See Section 18, Installing the Outdoor Sauna Cover, for installation, cleaning, and care instructions.

Care Tips

- Perspiration may naturally darken the interior wood over time. If desired, lightly sand the affected area with fine-grit sandpaper to help restore its appearance.
- Periodically remove leaves, dirt, snow, and other debris from around the sauna to help promote proper drainage and maintain its appearance.

Periodic Inspection

- Periodically inspect your sauna for loose hardware, including door handles, hinges, benches, and other accessible fasteners. Tighten as needed.
- Check that the door opens, closes and catches properly.
- Inspect the sauna for signs of damage, loose electrical components, or unusual wear. Do not operate the sauna if any components appear damaged.
- If service or repairs are required, contact Clearlight Customer Support. Do not attempt to repair or modify the sauna yourself.

Basic Troubleshooting

Many common issues can be resolved by performing the simple checks in this section. These steps are intended to verify proper installation and operation only. Before performing any troubleshooting, turn the sauna off and disconnect it from the electrical supply unless otherwise instructed. Do not attempt to repair, modify, or replace any electrical or mechanical components. If the issue persists after completing these checks, discontinue use and contact the Clearlight Service Department for assistance.

Clearlight Service Department
1-800-798-1779 (Ext. 3)

Issue	Recommended Action
Sauna will not power on	Verify the sauna is connected to the correct electrical supply and that the circuit breaker has not tripped. If that doesn't work, unplug your sauna for approximately 60 seconds and plug back in.
C5 Error	The smoke detector has detected smoke or airborne particles inside or around the sauna. This may be caused by smoke, dust, or saline from a HALO ONE device. If there is no fire present: Press and hold the sauna power button for 10 seconds to reset the system. Before using the Halo One or Aroma One in the sauna, press the AUX button three times to turn off the smoke detector for a single session.
Sauna is not heating as expected	Verify the sauna door is fully closed and the temperature is set to the highest setting. In Sanctuary models, ensure that the Full Spectrum heaters are set to 100% using the FS button on the keypad. Allow the sauna time to warm up. Check that the black Far Infrared heaters are operating by looking for the visible heater lights and feeling for heat coming from the heaters without touching them. The interior air temperature may vary depending on the ambient temperature.

Issue	Recommended Action
Full Spectrum Upgrade Heater is not operating	Verify that the Upgrade Heater (Sold separately) is connected properly. Reset the activation on the sauna keypad with the following steps: Power on the sauna. Press the F/C button to set the sauna to Celsius. Change the temperature to 60°C by using the TEMP up and down arrows. Press and hold the AUX button for 5 seconds. As a result, the outlet will remain on permanently. You may need to repeat this process in the case of a power surge or outage. You can now press the F/C button back to Fahrenheit.
Red Light Core Upgrade is not operating	Verify that the Red Light Core (Sold separately) is connected properly. Reset the activation on the sauna keypad with the following steps: Power on the sauna. Press the F/C button to set the sauna to Celsius. For residential applications: Change the temperature to 50°C by using the TEMP up and down arrows. Press and hold the AUX button for 5 seconds. For commercial applications: Change the temperature to 40°C by using the TEMP up and down arrows. Press and hold the AUX button for 10 seconds. As a result, the outlet will remain on permanently. You may need to repeat this process in the case of a power surge or outage. You can now press the F/C button back to Fahrenheit. On some models there is a switch underneath the bench seat for AUX/ Red Light. If powering the sauna and Red Light Core through one power cord ensure the switch is set to AUX. If you are powering the sauna and Red Light Core through two different power cords ensure the switch is set to Red Light.

Issue	Recommended Action
Bluetooth audio will not connect	Verify Bluetooth is enabled on your mobile device and that it is within range of the sauna. Remove any previous Bluetooth pairing, then pair the device again. The sauna can only connect to one device at a time. Ensure there is not a device plugged into the audio jack. Try switching the black switch on the ceiling next to the speaker. This toggles between the VRT Upgrade and the ceiling speakers. Reset the sauna with the following steps: 1. Unplug your sauna for approximately 60 seconds. 2. In your device's Bluetooth settings, if shown, find the sauna and select 'forget device' 3. Plug the sauna back in and reset the Bluetooth connection per the instructions.
Keypad is locked	Press and hold the Outside Lights or Inside Lights button on the sauna keypad for 5 seconds. Refer to the Keypad Lock section for additional information.
Voice Control (Heidi) is not responding	Say "Hey Clearlight" before giving a command. Refer to the Voice Control section for supported commands.

Safety Information

Please read and follow all safety instructions before installing, operating, or servicing your Clearlight sauna. Retain this manual for future reference.

General Safety

- Read and follow all instructions before installing and using the sauna.
- Follow all warnings provided in this manual and on the sauna.
- Use the sauna only as described in this manual.
- Do not use attachments or accessories that are not approved by Clearlight.
- Exercise care when entering and exiting the sauna.
- Never sleep inside the sauna while it is operating.
- Do not stack or store objects inside or on top of the sauna.
- To help prevent burns, do not touch the infrared heaters or Full Spectrum heaters directly.
- Do not cover the heaters or ventilation openings.
- Inspect the sauna before each use. Do not operate the sauna if any components appear damaged, loose, or missing.
- Before restarting the timer or using the Reservation feature, inspect the sauna to ensure it is clear of people, pets, and any objects that could create a hazard during operation.

Children

- Children should only use the sauna under close adult supervision.
- Children should not play in, on, or around the sauna.
- This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or by persons lacking experience or knowledge, unless they have been given supervision or instruction concerning the safe use of the appliance by a responsible person.

Medical Warnings

- If you are pregnant or may be pregnant, consult your physician before using the sauna.
- Do not use the sauna immediately following strenuous exercise. Allow your body to cool for at least 15 minutes before entering.
- Do not use the sauna if you have a sunburn or other UV-related skin burn. Wait until the affected skin has healed before using the sauna. Heat may increase inflammation, discomfort, and skin dryness.
- The use of alcohol, drugs, or medications before or during a sauna session may increase the risk of injury or unconsciousness.
- Individuals with heart disease, high or low blood pressure, circulatory disorders, diabetes, obesity, or other medical conditions should consult a physician before using the sauna.
- Individuals taking medications should consult a physician before use, as some medications may affect heart rate, blood pressure, circulation, or heat tolerance.
- Individuals with reduced sensitivity to heat or pain, or those under the influence of alcohol or tranquilizers, should not use the sauna.
- If persistent skin redness lasting longer than 24 hours or unusual skin discoloration occurs after sauna use, discontinue use and consult a physician.

Hyperthermia Warning

WARNING: Prolonged exposure to elevated temperatures may cause hyperthermia.

Symptoms of hyperthermia may include:

- Dizziness
- Lethargy
- Drowsiness
- Fainting

The effects of hyperthermia may include:

- Failure to recognize the need to exit the sauna.
- Unawareness of impending danger.
- Physical inability to exit the sauna.
- Loss of consciousness.
- Potential risk of fetal injury during pregnancy.

If you begin to feel unwell or overheated, exit the sauna immediately and allow your body to cool before resuming use.

Electrical Safety

- Connect the sauna only to a properly grounded electrical outlet or dedicated electrical circuit that meets the requirements for your sauna model.
- Do **not** use extension cords, power strips, surge protectors, or adapters.
- Keep electrical controls dry. Never operate the controls with wet hands or while standing with wet bare feet.
- Do not use the sauna during an electrical storm.
- Unplug the sauna before cleaning or servicing.
- Do not remove power supply covers. There are no user-serviceable parts inside.
- If the power supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified personnel.
- **Use only Clearlight-approved replacement parts and accessories.**
- **Replace infrared heaters only with the exact Clearlight replacement heater designed for your sauna model.**
- **The use of non-Clearlight parts or components may create a safety hazard, impair product performance, and void the warranty.**
- Do not alter, bypass, or modify any electrical, mechanical, or safety components of the sauna.
- Do not attempt to repair the sauna yourself. Contact Clearlight Customer Support for assistance. Unauthorized repairs or modifications may create a safety hazard and may void the warranty.

Cleaning and Maintenance Safety

- Disconnect the sauna from the power source before cleaning or servicing.
- Clean the interior wood surfaces with a clean, damp cloth.
- Do not use liquid cleaners, aerosol cleaners, steam cleaners, pressure washers, or spray water inside the sauna.
- Do not use cleaning chemicals on the interior wood surfaces.

Installation Safety

- Assemble and install the sauna only as described in this manual.
- Install the sauna only on a surface that meets the requirements described in this manual.
- Verify that your home's electrical system meets the electrical requirements for your sauna model before connecting the sauna.
- Route the power cord where it cannot be walked on, pinched, or damaged.
- Do not overload electrical outlets or electrical circuits.
- If you are unsure whether your home's electrical system meets the electrical requirements, consult a qualified electrician before installation.

Natural Wood Characteristics

Your Clearlight sauna is crafted from natural wood. Variations in color, grain patterns, knots, and small surface cracks are natural characteristics of wood and contribute to the unique appearance of each sauna. Wood may also expand or contract slightly with changes in temperature and humidity. These characteristics are normal and are not considered manufacturing defects.

WARNING

Failure to install, operate, maintain, or service this sauna in accordance with this manual may result in property damage, electrical shock, fire, serious injury, or death.

Contraindications

1. **Medications** - Individuals who are using prescription drugs should seek the advice of their personal physician or a pharmacist for possible changes in the drug's effect when the body is exposed to infrared waves or elevated body temperature. Diuretics, barbiturates and beta-blockers may impair the body's natural heat loss mechanisms. Some over-the-counter drugs such as antihistamines may also cause the body to be more prone to heat stroke.
2. **Children** - The core body temperature of children rises much faster than adults. This occurs due to a higher metabolic rate per body mass, limited circulatory adaptation to increased cardiac demands and the inability to regulate body temperature by sweating. Consult with the child's pediatrician before using the sauna.
3. **Older Adults** - The ability to maintain core body temperature decreases with age. This is primarily due to circulatory conditions and decreased sweat gland function. The body must be able to activate its natural cooling processes in order to maintain core body temperature. Consult your doctor before using the sauna.
4. **Cardiovascular Conditions** - Individuals with cardiovascular conditions or problems (hypertension / hypotension), congestive heart failure, impaired coronary circulation, or those who are taking medications, which might affect blood pressure, should exercise extreme caution when exposed to prolonged heat. Heat stress increases cardiac output, blood flow, in an effort to transfer internal body heat to the outside environment via the skin (perspiration) and respiratory system. This takes place primarily due to major changes in the heart rate, which has the potential to increase by thirty (30) beats per minute for each degree increase in core body temperature.
5. **Alcohol / Alcohol Abuse** - Contrary to popular belief, it is not advisable to attempt to "Sweat Out" a hangover. Alcohol intoxication decreases a person's judgment. Therefore, they may not realize it when the body has a negative reaction to high heat. Alcohol also increases the heart rate, which may be further increased by heat stress.
6. **Chronic Conditions / Diseases** - Associated with a Reduced Ability to Sweat or Perspire, Multiple Sclerosis, Central Nervous System Tumors and Diabetes with Neuropathy are conditions that are associated with impaired sweating.
7. **Hemophiliacs / Individuals Prone to Bleeding** - The use of infrared saunas should be avoided by anyone who is predisposed to bleeding.
8. **Fever** - Individuals should not use the sauna when they have a fever.
9. **Insensitivity to Heat** - An individual that has insensitivity to heat should not use a sauna.
10. **Pregnancy** - Pregnant women should consult a physician before using a sauna because fetal damage can occur with a certain elevated body temperature.
11. **Joint Injury** - If you have a recent (acute) joint injury, it should not be heated for the first 48 hours after an injury or until the hot and swollen symptoms subside. If you have a joint or joints that are chronically hot and swollen, these joints may respond poorly to vigorous heating of any kind. Vigorous heating is strictly contraindicated in cases of enclosed infections be they dental, in joints or in any other tissues.

Warranty

SAUNA WORKS LIMITED LIFETIME WARRANTY

Sauna Works, Inc. ("Company") offers the following to the original purchaser of any Sauna Works manufactured or distributed Clearlight® saunas ("Sauna") and designated parts and accessories:

Product	Indoor Residential-Use Saunas*	Outdoor Residential-Use Saunas	Commercial-Use Saunas
Clearlight® brand sauna Cabin	Lifetime	5 Years	5 Years
Factory-Installed Sauna Controls and Wiring	Lifetime	Lifetime	5 Years
Factory-Installed Heater Components	Lifetime	Lifetime	5 Years
Factory-Installed Audio Components	Lifetime	Lifetime	5 Years
Labor on Clearlight® brand sauna Cabin (USA & Canada only)	7 Years	5 Years	5 Years
Labor of Factory-Installed Components (USA & Canada only)	7 Years	5 Years	5 Years
Water-Resistant Cover (fabric only)	1 Year	1 Year	1 Year
Non-Factory Installed Components, Options, Parts and Accessories	Per manufacturer's warranty unless specified in Sauna Works' Quote, Invoice or Website		

*Extends to outdoor use when the included Outdoor Sauna Cover is used as directed for that sauna model.

For the coverage period specified ("warranty period"), Company agrees to repair or replace, at its sole option, the products listed above, subject to and solely in accordance with the terms, conditions, exclusions and limitations set forth herein. PLEASE READ THIS LIMITED WARRANTY IN ITS ENTIRETY TO UNDERSTAND YOUR RIGHTS AND OBLIGATIONS.

LIMITED WARRANTY ON SAUNA CABIN AND FACTORY-INSTALLED COMPONENTS

Company warrants to the user during the warranty period (a) that the Sauna Cabin will maintain its structural integrity and for outdoor models, that it will not leak, and (b) that factory-installed components (i.e., heater controls, power supply, electrical wiring, and audio system) will be free from defects in material or workmanship. This limited warranty shall not apply to any display model unless expressly agreed by Sauna Works in writing at the time of purchase or to any Sauna installed more than six months after the delivery date.

LABOR WARRANTY FOR SAUNA CABIN AND FACTORY-INSTALLED COMPONENTS

The Sauna Cabin and factory-installed components are covered under Company's labor warranty for the specified labor warranty period.

LIMITED WARRANTY ON NON-FACTORY-INSTALLED COMPONENTS, OPTIONS, PARTS AND ACCESSORIES

Non-factory installed components, and Sauna Works options, parts and accessories are not warranted to the user against defects in material or workmanship except to the extent of any warranty period expressly set forth in the Sauna Works final quote or invoice. These items may also be covered by a manufacturer's warranty which may have a longer duration than this limited warranty. Please confirm with the manufacturer of these items the duration of its warranty. If no warranty period is specified, only the manufacturer's warranty, if any, shall apply. The Sauna Works water-resistant cover warranty only applies to the cover's fabric under normal usage and environmental exposure. It does not cover failure or unserviceability resulting from excessive environmental exposure, cleaning or other chemicals, or failure to follow the care instructions included with the cover.

DISCLAIMER OF IMPLIED WARRANTIES

ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED IN THEIR ENTIRETY OR TO THE FULLEST EXTENT ALLOWED BY LAW. THIS LIMITED WARRANTY TAKES THE PLACE OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR AT LAW, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

WARRANTY LIMITATIONS AND EXCLUSIONS

The warranty period begins on the date the unit is purchased by the user. This warranty may not be transferred, sold, donated, gifted or assigned to a third party except with the prior written consent of Sauna Works, in its sole and absolute discretion. Absent written consent, only the original purchaser can make claims hereunder. All warranty labor must be performed by the Company or its designated representative using authorized Sauna Works parts. No agent, dealer, distributor, service Company or other party is authorized to change, modify, or extend the terms of this limited warranty in any manner whatsoever. Any warranty so provided shall be solely their separate obligation. As used in this warranty, (a) "commercial use" shall mean any use that involves a fee, rate, charge, or other consideration, any use directly or indirectly in connection with a business, going concern, or undertaking intended for profit or pecuniary gain, and any non-residential use, (b) "residential use" shall mean when purchased for use by a single-family for internal household purposes, and (c) "user" shall mean the original purchaser.

The limited warranty does not cover defects, damage, or failure ("Damage") caused by the delivery service providers or common carrier, the installer, user, or other persons and animals, including without limitation, termites and other wood-destroying insects or rodents. The limited warranty

excludes Damage resulting from transportation, careless handling, improper location, storage, or relocation, as well as from cleaning, painting, staining or other use of abrasive or improper chemicals. The limited warranty also excludes Damage arising from user's or a third party's negligence; modification of any type for any reason (including modification to meet local codes); improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment, an electrician or a third party; improper voltage supply; unauthorized electrical modification; misuse; improper use; abuse; incorrect operation, lack of proper routine or preventive maintenance; unauthorized repair by a third-party; normal wear and tear; fire, and acts of God such as lightning, floods, earthquakes, etc. Outdoor-Use Sauna warranties do not include damage arising from a failure (i) to maintain the Sauna on a flat, level, hardtop surface with adequate drainage and (ii) to keep the exterior free and clear from plants, trees, grasses, soil, and snow deposits.

If the sauna is installed in an area exposed to direct rain or snow, the included Outdoor Sauna Cover must be used as described in this manual. Weather-related damage resulting from failure to use the cover is not covered under this warranty.

The limited warranty does not include: labor, transportation, or other costs incurred in the removal and/or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use damage, including loss of sales, profit or business advantage of any kind under any circumstances. The labor warranty is provided in the United States of America and Canada only. User shall be obligated to pay for postage and handling for mailing and delivery of any products outside the United States and Canada. Dated proof of purchase of the product is required for a warranty claim. These disclaimers shall be equally applicable to any labor or service provided by Company and its designated representatives.

RESPONSIBILITIES OF OTHERS

Unless otherwise expressly agreed in writing, (a) all installers are separately contracted for by user and are not under the direction and control of Company, (b) the installer is the user's responsibility, and (c) Company will have no obligation, liability, or responsibility in connection with the same. Your installer is responsible for inspecting the unit prior to installation and ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem identified prior to installation, the unit must not be installed, and Company is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection prior to installation. Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter. Damage occurring to the unit during installation is the responsibility of the installer and/or building contractor and damage occurring thereafter is the responsibility of the user. Failure of any non-factory installed components, parts and accessories is the sole responsibility of the equipment manufacturer except as provided above. Any replacement parts shall be covered only by the original equipment manufacturer warranty, if any. Your installer is responsible for knowing local code requirements and installing the unit safely in accordance with the same. The Company is not responsible for costs to modify any product to obtain any code approval, such as city, county, or state building codes.

WARRANTY REGISTRATION

Customers in the United States can register their product by visiting:

<https://infraredsauna.com/clearlight-infrared-warranty/>

International customers should contact their authorized

Clearlight distributor for warranty registration information.

WARRANTY SERVICE

For the user's benefit, the Company maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of the Company and cannot bind the Company by words or conduct. The Company will provide the warranty service described above when the following conditions have been met: the failure is covered by the warranty; the user has informed an Authorized Sauna Works Warranty Service Department Representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; and, an authorized independent service person or Company representative has been permitted to inspect the unit during regular business hours within a reasonable time after the problem was reported by the user. In order to obtain warranty service, contact Sauna Works at: www.InfraredSauna.com or

Sauna Works, Inc.

Warranty Service Department

1077 Eastshore Highway

Berkeley, California 94710

Call: (800) 798-1779 or (510) 601-1775 option 3

To obtain warranty service, call or write the above. Provide a description of the problem and proof of purchase. You will be instructed how to obtain replacements and where to return, at your expense, the failed component(s), option(s), or accessory(ies). All replacement parts, equipment, and repairs shall assume the remaining warranty period of the part(s) replaced and do not extend the same. The Company's warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates the Company's warranty obligation. The Company will only pay for shipping and handling fees to return the repaired or replacement unit

to you if we elect to replace the defective unit.

LEGAL RIGHTS: This Limited Warranty gives you specific legal rights. Warranty obligations are provided by Company and not Clearlight® brand sauna Inc. or its affiliates. There are no warranties applicable to Clearlight® brand sauna products manufactured and distributed by Company, except as expressly stated herein or as implied by applicable state and federal laws. You may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitation of incidental or consequential damages, so some of the above limitations and exclusions may not apply to you. Company will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any technical specifications furnished by the Company.

LIMITATION OF LIABILITY

THE REMEDIES DESCRIBED IN THIS LIMITED WARRANTY ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND COMPANY'S ENTIRE LIABILITY, INCLUDING, WITHOUT LIMITATION, FOR ANY BREACH OF THIS LIMITED WARRANTY. COMPANY'S LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY USER FOR THE APPLICABLE DEFECTIVE PRODUCT, NOR SHALL COMPANY UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT. IN ADDITION, THE COMPANY WILL NOT BE RESPONSIBLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT FROM ANY CAUSE WHATSOEVER, INCLUDING BUT NOT LIMITED TO COMPANY'S GROSS NEGLIGENCE. THIS EXCLUSION APPLIES EVEN IF COMPANY WAS ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION

MAY NOT APPLY TO YOU.

Clearlight® is a trademark of Clearlight Inc. and is used under license by Sauna Works Inc. Sauna Works® is a trademark of Sauna Works, Inc.

Contact information

For your record, please complete the following information. You will need to refer to this information when calling Clearlight® customer service.

Date of Purchase:

Date of Delivery:

Sauna Model:

Serial Number:

Sales Order Number:

Dealer Information (Name and Telephone number):